

CSV Full-Time Volunteering

Residential and Respite Care Support for adults
with physical disabilities



The Project

Halcon House is a residential centre for adults (18-65yrs) who are physically disabled and/or have a sensory loss. There are up to 3 permanent residents at the house and the remaining residents stay for respite. At full capacity there are 16 residents. The house is very popular and respite bookings are made well in advance.

Halcon House has been using volunteers since 1995 to help throughout the centre, with a focus on providing companionship and social activities.

Why use CSV volunteers?

“For Halcon House, having CSV volunteers is not a luxury, it’s an expectation. Over the past few years, the needs of our clients have increased and staff don’t have time to provide for anything beyond their basic needs. If a client has to choose between a respite centre that meets their basic needs, or a respite centre that has extra activities, such as swimming, going to the cinema, or shopping, then the client will choose the latter every time.



Volunteers are very well received by the staff team and during busy times we’ve been able to call upon them to deal with necessary routine tasks so that staff can focus on more pressing issues. We’ve also had incredibly good feedback from service users. They understand that having a volunteer means that they can do much more during their stay here and they also love how the volunteers are choosing to spend their time with them.

Having international volunteers gives clients an insight into other cultures. Our volunteers spend as much time with the service users as possible, and we also have a tradition where the volunteer prepares a meal from their home country for all the service users to enjoy.

As well as all the tasks they do, volunteers are like a breath of fresh air in an organisation, and their enthusiasm inspires the rest of the staff team.” Kevin Mellor, Volunteer Supervisor, Halcon House.

To find out more about how CSV provides full-time volunteers that could help your organisation to undertake projects such as Halcon House, please contact:

Tel: 01223 728460 E-mail: solutions@csv.org.uk Visit: www.csv.org.uk

CSV creates opportunities for people to take an active part in the life of their community.

CSV is a registered charity in England and Wales no. 291222 and in Scotland no. SC039171. CSV is a company limited by guarantee no. 1435877. November 2010.

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What the volunteer says

“The service users are my friends. They like having volunteers as it means they can play games and go on trips out. I also prepare breakfast every morning.

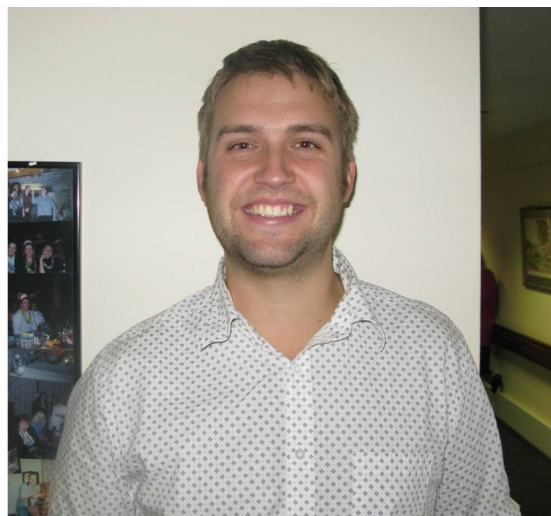
Yi-Chieh (Kate) Huang, Taiwan: Volunteer from Dec 2009 – Dec 2010

CSV

CSV has a great heritage in volunteering. Set up almost 50 years ago, we have been delivering volunteer support across the UK ever since. CSV is now one of the UK's biggest and most established volunteering organisations.

CSV promotes social inclusion through a range of high quality volunteering opportunities, delivered through creative partnerships.

CSV Full-Time Volunteering offers a unique experience of total immersion into the lives of people who need help and support. Our full-time volunteers are recruited in the UK and internationally; carefully selected and matched to your needs. A UK network of local CSV offices and staff are there to provide support and guidance.



Kevin Mellor, Volunteer Supervisor, Halcon House

If we need any support with our volunteers, we know that CSV are only a phone call away, and are able to resolve any problems that might arise.”
Kevin Mellor.

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