

## Red Bank

# Retirement Living with Extra Care







#### **Red Bank Retirement Living with Extra Care**

#### What is Red Bank?

Red Bank is an exciting Extra Care Scheme which has been developed in partnership by Six Town Housing and Bury Council. The scheme has been designed to provide affordable housing in independent apartments for older people requiring support.

The scheme comprises of 38 – two bed apartments and two – one bed apartments (four of which have kitchens fully adapted for wheelchair users). These modern apartments are set within an attractive setting overlooking the expanse of Red Bank field. Red Bank apartments are spacious and provide independence and security, within gardens and communal areas that offer residents opportunities to share each others' company.

#### Where is it?

Red Bank is set within a residential area of Radcliffe. It is located on a bus route with easy access to the town centre where you can shop for all your essential items. Shops include a large supermarket, market hall, Post Office, newsagents, chemists and banks. You will also find a leisure centre with swimming pool, a library, places of worship and a medical

centre near by. Just a short journey from Radcliffe is Bury Town Centre. Here you can enjoy the hustle and bustle of the world famous market, shop at large high street stores or even visit the cinema. Radcliffe is also serviced by the Metrolink, which runs to Bury and Manchester City Centre and beyond.











### What is an Extra Care Scheme?

Extra Care encourages independent living through a combination of specially designed housing developed with 24 hour care and support. This gives peace of mind that help is on hand for emergencies at any time and provides a more flexible delivery of service to suit your needs. It can offer over 55's with care and support needs an alternative to moving into a residential care home.

The experience of moving into Extra Care accommodation is that of a house move and tenants are required to furnish their flats to their own taste. All tenants have a tenancy agreement and pay rent to Six Town Housing. The benefits of Extra Care include the ability of residents to combine maintaining their privacy and independence with the availability of support and companionship if required.

#### Accommodation

Red Bank apartments are modern and energy efficient.
All apartments are decorated, bright and spacious and fully wheelchair accessible. They are equipped with quality fixtures and fittings with an eye for comfort and a stylish design shown throughout. All you need are a few personal touches and you will feel at home right away.

#### Each apartment includes:-

- · Large rooms for easy mobility
- · Large windows for added light and better views
- Thermal insulation
- Modern kitchen with electric hob and oven
- White goods
- Their own front door
- · Level access bathroom with walk-in shower
- TV aerial points and phone points
- Raised height electrical sockets for easy use
- 24 hour emergency call system in case you need a helping hand
- Security intercom door entry system







#### **Communal Facilities**

Red Bank caters for all your needs. Communal facilities include:-

- Beautiful landscaped gardens
- Large lounge areas
- Spa / assisted bathing suite
- Bistro
- Hairdresser
- · Health treatment room
- Scooter store
- Outside secure parking and cycle store
- WiFi internet access
- Secure environment with electronic entry system
- CCTV system
- Guest Suite that can be used by visiting relatives
- Social events and activities for those who wish to take part
- On site Scheme Manager during the day
- On site Care Team
- Lift providing access to each floor
- Warden Call system with 24 hour support provided in partnership with CareLink







#### Extra Care Scheme Manager

Red Bank has a full time Scheme Manager working during the day Monday to Friday whose aim is to help you live a full and independent life. The main role of the Scheme Manager is to provide general housing management which will include advice on tenancy management issues, welfare benefits and management of the building.

The manager will also encourage the organisation of activities, from social events to health and wellbeing sessions. It will be your decision entirely how much or little you would like to be involved.



#### On Site Care and Support

In addition to the Scheme Manager there will be a care team who will provide both care and support to residents of the scheme 24 hours a day. There will be a minimum of one member of staff from the care team on duty from 8am to 10pm, 7 days a week 365 days per year. From the hours of 10pm to 8am you will benefit from knowing that a member of staff is on site to respond to emergencies if required.

The personal care available within the scheme can range from assisting you with mobility to assisting you with personal care. Our recommended care provider is registered with the Care Quality Commission and is subject to regular inspections to ensure that they meet the minimum requirements. All care staff will have been carefully selected and trained to ensure that the services offered to you are of the highest standard.

#### **Emergency Call System**

All properties have a warden call facility installed to enable residents to call for help in the event of an emergency, using either the pendant provided or pull cords which are located in each apartment and various communal areas. Calls will be answered 24 hours a day by onsite staff between 8am – 10pm and CareLink between 10pm – 8am. CareLink will also provide backup if staff are unavailable due to attending to other residents.



#### How much will it cost?

You can find information on costing and contact details in the back of this brochure.

## What residents say about Retirement Living managed in partnership by Six Town Housing and Bury Council

"I see people every day and at the end of the day I can lock my door and relax feeling safe"

"We have the best of both worlds - privacy in our own flats and the opportunity to sit and chat to others knowing staff are available on site if needed"

"I feel safe and I have peace of mind knowing I have back up from care staff should I need assistance"

"Nothing is too much trouble for the staff I would mark them as twelve out of ten"

"You are living at home not in a home"

## In association with Homes and Communities Agency

The Homes and Communities Agency is the single, national housing and regeneration delivery agency for England, and the Regulator of Social Housing Providers. Our vision is to:



Create opportunity for people to live in homes they can afford in places they want to live, by enabling local authorities and communities to deliver the ambition they have for their own areas; and focus on governance, financial viability and value for money as the basis for robust economic regulation that maintains lender confidence and protects the taxpayer.

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