

HAPPI Hour

Embedding the TAPPI principles
into our housing and care DNA

Making a difference to people's lives

Who are Pobl?

Support

Accommodation Based Services
Floating Support Services
Specialist Young People's Services
Homelessness and Housing First
Alcohol and Substance Misuse Services
17,000 customers

Housing

12,000 homes
23,000 customers

Care services

Registered nursing care, Extra Care, supported living
950 customers
Learning Disabilities, Physical Disabilities, experienced Mental Illness, acquired brain injury, autism and complex needs



Why TAPPI?



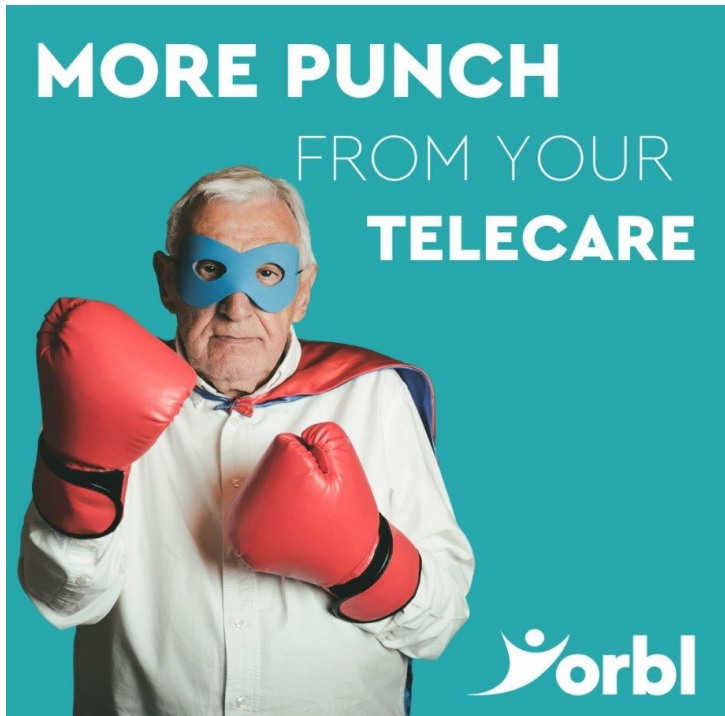
TECH (TO THE) MAXERS



Our testbed....

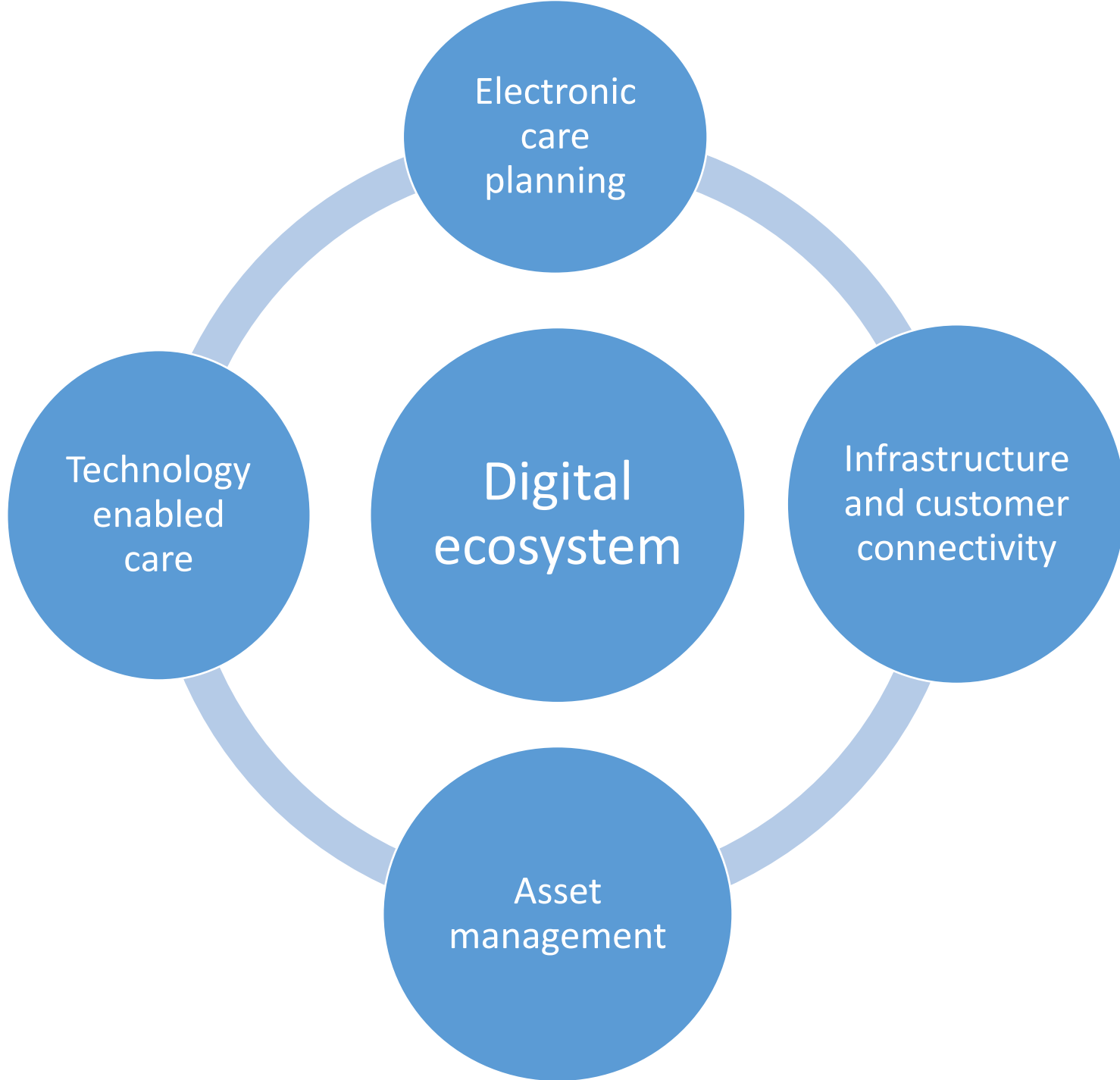


Magic Table 365



- Wearables
- Peripherals and sensors
- Smart home and environmental monitoring
- Wellbeing and connectivity





What have we learnt?

- True interoperability is hard to find!
- The TEC market is complex and varied
- Basic infrastructure and connectivity is fundamental
- The crucial role of technical support and expertise
- Digital transformation needs leadership and vision



Future challenges

- Scalability
- Funding models
- Commissioning and partnership arrangements
- Data and privacy
- Calculating value /return on investment



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