



Housing LIN
HAPPI Hour
11 June 2024
Housing Top Tips



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Chair, ADASS East Housing Network

ADASS East Housing Network

- ▶ A subgroup of ADASS Markets and Commissioning Network bringing together interested people from across the region
- ▶ Includes housing specialisms such as development, strategy, and adaptations
- ▶ Social care and commissioning leads
- ▶ Health colleagues
- ▶ Coproduction and lived experience input
- ▶ Changing membership, related to our live projects

Introducing the Top Tips project

- ▶ ADASS East Housing Network established in 2022
- ▶ Specialist Housing good practice guide published in 2022 - see our previous HAPPI Hour <https://www.housinglin.org.uk/Events/HAPPI-Hour-Putting-People-at-the-Heart-of-New-Housing-Development-Coproducing-the-place-we-call-home/>
- ▶ Our second project focused on helping to navigate relationships with “housing people”



Here's one we made earlier...



Trish Reed

Talent Bank Associate

East of England Local Government Association

‘We need to talk to housing....’

Often heard in conversations with Social Care and Health

But who does what in housing?

The housing landscape is complex and tricky for non-housing professionals to navigate (and patients...)

ADASS commissioned EELGA to develop a Top Tips route map to who does what in housing

Aimed at NHS staff

Sub group established of key people to contribute and steer project

Who are the Top Tips for?

Front line health staff - to help with day-to-day issues relating to housing

Strategic health commissioners - to support those commissioning new supported accommodation for people with particular needs



Top Tips Front line NHS staff

Top Tip 1 - Identify what the housing problem is

- ▶ Suitability of current home - potential need for adaptations (TT6)
- ▶ Affordability of current home (TT7)
- ▶ Homeless - sleeping rough, in temporary accommodation, or at risk of homelessness (TT8)
- ▶ Home in poor condition - cold, damp, mould, heating ineffective (TT9)
- ▶ Need to move to different location (TT10)

Each issue needs a different housing person in a different department or even a completely different organisation.

Top Tip 2 - Identify tenure and ask questions

Legal status associated with a persons tenure will inform their rights and responsibilities

- ▶ Owner occupier /shared ownership
- ▶ Renting from private landlord
- ▶ Renting from Council or housing association
- ▶ Living in specialist supported housing
- ▶ Renting a room/lodging
- ▶ Living with family
- ▶ Sofa surfing / sleeping rough

Top Tips 3 to 10

TT3 - Identify the right local authority to contact

TT4 - Get to know who manages the social housing in your area

TT5 - Identify one person to be the point of contact to co-ordinate

TT6 - Know who to contact if the home needs to be adapted

TT7 - Consider affordability and financial issues

TT8 - Know how to access local housing options/homeless service

TT9 - Know where to get help if the home is in poor condition

TT10 - Be aware of options to move to other accommodation

Top Tips 1-5 for NHS Commissioners

TT1 - Identify who has responsibility for responding to Planning applications in your Integrated Care Board or Integrated Care system

TT2 - Identify the local authority to contact & develop links with them

TT3 - Get to know the relevant strategic housing and social care leads

TT4 - Be clear of your future specialist housing demand

TT5 - Plan well in advance, new housing takes time to deliver

Top Tips 6-9 for NHS Commissioners

TT6 - Funding issues - identify capital and/or revenue budgets

TT7 - Coproduce with people with lived experience, especially in terms of design

TT8 - Engage with the scheme development project group

TT9 - Consider affordability and rent levels

Consultation and adoption

Top Tips Guides were adopted by ADASS East in January 2024

The following were involved with developing the Top Tips:

- ❖ Housing Regional Working Group members
- ❖ NHS England
- ❖ Norfolk County Council
- ❖ Foundations
- ❖ Local Government Association
- ❖ Suffolk and North East Essex ICS
- ❖ People with lived experience (Over a Brew)
- ❖ Housing LIN
- ❖ EELGA Housing Associates

Helen Ricketts

Senior Housing Manager - East
Learning Disabilities and Autism Programme
NHS England

Circulation of Top Tips


- ▶ Who are these publications aimed at?
- ▶ Who needs to see these publications?
- ▶ Where have they been shared?
- ▶ How can we ensure these publications are shared with those who need them?

A Call To Action

- ▶ How can you share this information in your organisation?
- ▶ Put on the agenda of meetings eg Place Boards, Multi-Disciplinary Teams, Integrated Care Boards
- ▶ Make available on message boards and intranet
- ▶ Make available via websites
- ▶ Share with your contacts

Housing top tips
A route map to who does what in housing

For **NHS front line staff**




Directors of
adass
adult social services
eastern region
connecting learning improving

January 2024

Housing top tips
A route map to who does what in housing

For **NHS Commissioners** who are developing new housing services and strategic planning



Directors of
adass
adult social services
eastern region
connecting learning improving

January 2024

The background features abstract, overlapping geometric shapes in various shades of green, ranging from light lime to dark forest green. These shapes are primarily located on the left and right sides of the frame, leaving a large white central area. The shapes include triangles and polygons, some of which are semi-transparent, creating a layered effect.

Questions?