

Creative Inclusive Design: Equipping our Homes for the Future

Laura Wood, Director of Invisible Creations





**What's the
problem?**

Housing

Ombudsman Service



The cost of inaction

A child undergoing chemotherapy was forced to wait over **two years** for a bathroom adaptation that could have significantly reduced infection risks.

A disabled resident was confined to a single room in their home for **eight years** due to the failure to install basic accessibility features.

Another tenant was left without access to bathing facilities for **14 months**, despite explicit recommendations from an Occupational Therapist.

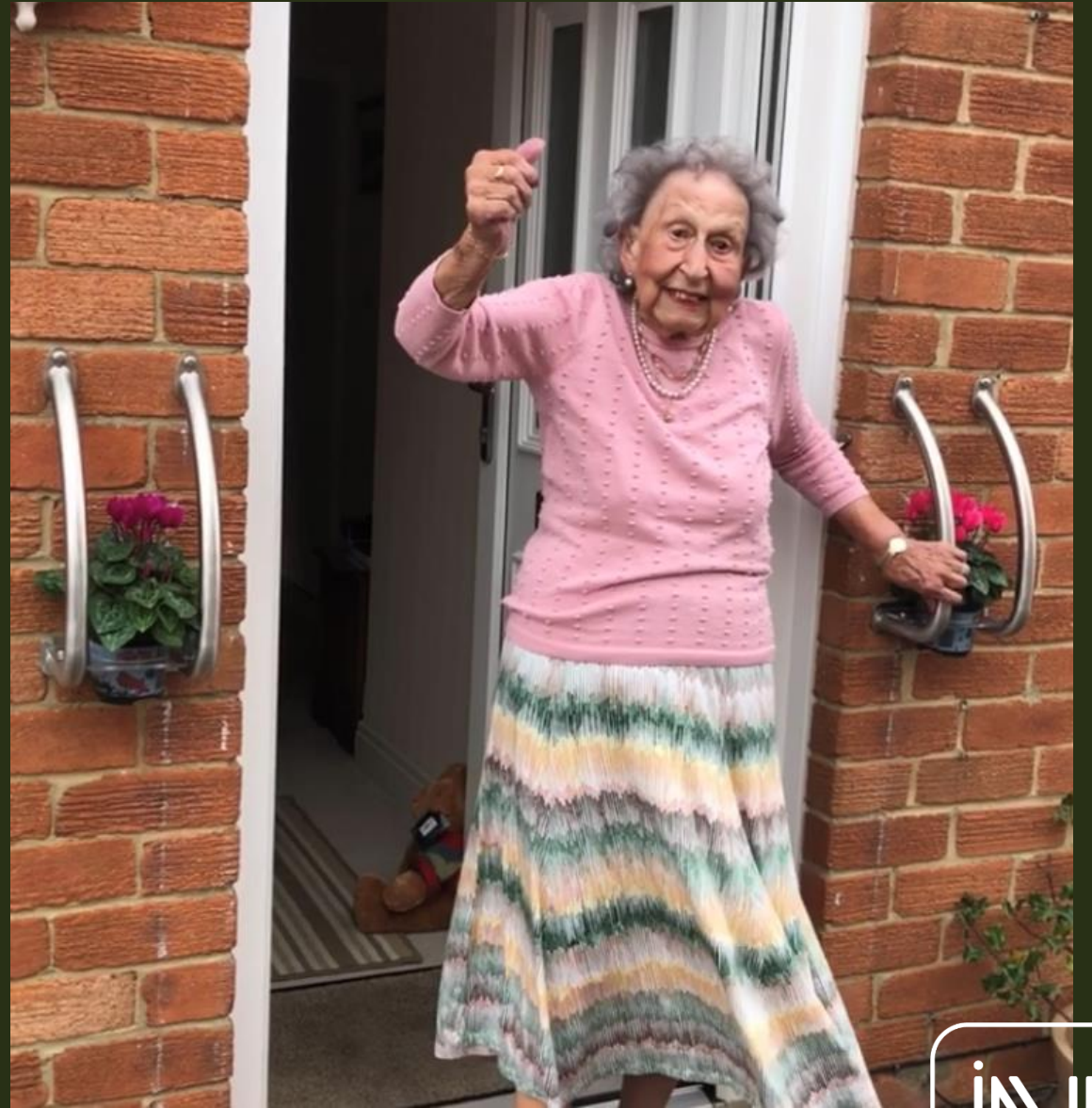
What is the solution?

PREVENTION



Inclusive Design





Homes should be a haven, not a hospital







Supply & Fit: Convert a bathroom to a level access shower

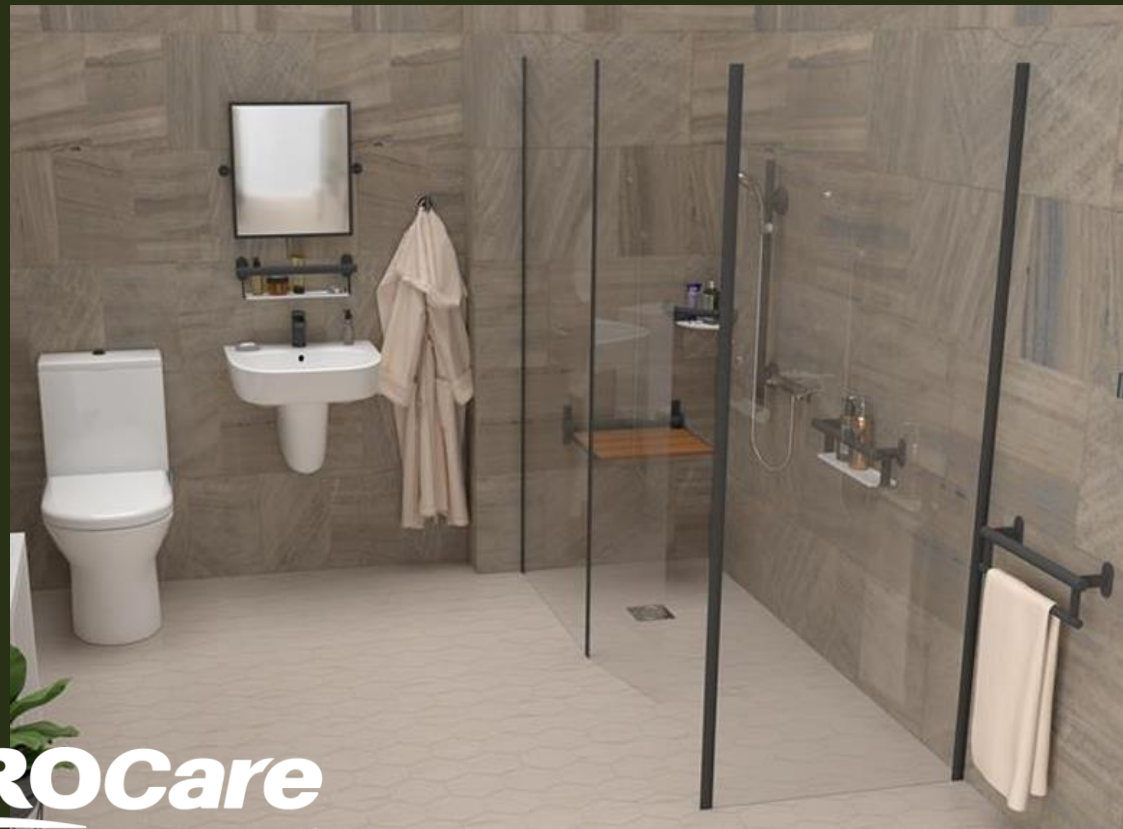


£6,595

PROCare



Supply & Fit: Convert a bathroom to a FUTUREPROOFED level access shower



£6,245

PROCare





Peter Merity Director of Housing, Care and Support at Alpha Living

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campaign**

for inclusive living



**FIT FOR OUR
FUTURE**

good for customers, good for business, good for society

www.fitforourfuture.today



Our story is inspired by Sheila...





This message was
Sheila approved

www.invisiblecreations.co.uk

www.procare-ltd.co.uk

Laura.wood@invisiblecreations.co.uk

