

# HOUSING WITH CARE MATTERS



Care Services Improvement Partnership **CSIP**



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**Note: Issue with live URLs and website links**

## NEWS UPDATE

The Housing LIN welcomes the Government White Paper **Our health, our care, our say: a new direction** published on 30 January 2006 (read or download 236 pages <http://www.dh.gov.uk/assetRoot/04/12/74/59/04127459.pdf>).

The White Paper has a number of useful references and examples of Extra Care Housing. It also makes the link with wider housing and related preventative care and support services such as telecare, the work of Home Improvement Agencies, and aids and adaptations.

The key elements in the White Paper are:

1. Our ambition for community-based care
2. Enabling health, independence and well-being
3. Better access to general practice
4. Better access to community services
5. Support for people with long-term needs
6. Care closer to home
7. Ensuring our reforms put people in control
8. Making sure change happens
9. A timetable for action

The items more directly relevant to the Housing LIN are the case study on page 38, and paragraphs 2.88, 6.26 and 6.27

See page 2 of this newsletter for the White Paper and Telecare.

A summary of the White Paper "[A brief guide](#)" is also available on the Department of Health website and features another Extra Care Housing case study on page 17.

The Housing LIN will be producing a summary of the White Paper and its implications for housing with care. This will shortly be available on our website and from our new email address [housinglin@cat.csip.org.uk](mailto:housinglin@cat.csip.org.uk).

## **NEW HOUSING LIN PUBLICATIONS**

### **Factsheet 17: The Potential for Independent Care Home Providers to Develop Extra Care Housing**

[This factsheet](#) by Peter Fletcher Associates provides essential information for care and nursing home owners interested in developing extra care housing. It also provides information for local authority and health commissioners who wish to stimulate the care home sector to develop extra care models in their area. Factsheet 17 is downloadable from our website, under "[Factsheets](#)" in the A-Z index.

### **Case Study 20: BME Older People's Joint Service Initiative – Analysis and Evaluation of Current Strategies**

This is [a summary of a full report](#) on Health, Housing and Social Services Policies in Sheffield towards BME older people. Case Study 20 is downloadable from our website, under "[Case Studies](#)" in the A-Z index. The full report can also be found under "BME Issues" in the A-Z index.

### **Case Study 21: Estimating Future Requirements for Extra Care Housing in Swindon.** (to be published shortly)

How has one Unitary Authority developed and utilised a tool to help inform a strategy for housing, support and care for older people?

### **Viewpoint 4: Extra Care Housing is not the answer for everyone with dementia**

[Viewpoint](#) first published as an article in the Nov/Dec 2005 issue of the Journal of Dementia Care. Sue Garwood argues that choice and a range of services are needed. Viewpoints are downloadable from our website, under "[Viewpoints](#)" in the A-Z index.

## **OTHER USEFUL REPORTS**

### **Social Exclusion and older people**

The Social Exclusion Unit report, [A Sure Start for Later Life: Ending Inequalities for Older People](#), is now available from the Social Exclusion Unit's website [www.socialexclusion.gov.uk](http://www.socialexclusion.gov.uk)

### **Improving the provision of information about Assistive technology for older people.**

The Age Concern Institute of Gerontology at Kings College London ([www.kcl.ac.uk/acig](http://www.kcl.ac.uk/acig)) have published research findings on older people and ICT. The report

is available from Kings College on 020 7848 3035.

### **Minor Adaptations without delay**

[This report](#) from the College of Occupational Therapists (COT) and the Housing Corporation offers practical guidance and technical information to housing associations on how to deliver quick and responsive services adaptation services. Contact COT at 020 7357 6480 or visit [www.cot.org.uk](http://www.cot.org.uk)

### **Association of Retirement Housing Managers**

The ARHM will be launching its revised Code of Practice for Private Retirement Housing on 8 February. The revised Code takes into account the major changes in leaseholders' rights arising from the 2002 Commonhold and Leasehold Reform Act. Copies of the Code are available from [enquiries@arhm.org](mailto:enquiries@arhm.org).

### **EroSH - Tenants satisfaction**

New questionnaire to allow sheltered housing providers to keep track of the satisfaction levels of their tenants. This new tool can be downloaded from <http://www.shelteredhousing.org/information/publications.php?pg=4>

### **Change Agent Team (CSIP)**

The [CAT's Annual](#) Report is now available and can be downloaded from [www.changeagentteam.org.uk](http://www.changeagentteam.org.uk)

### **Counsel and Care Factsheets**

Counsel and Care has recently published two new factsheets on home improvements for older people. Factsheet 28 'Your Home: How to get it adapted if you are disabled' and 29 'Your Home: How to pay for its maintenance' are available from [www.counselandcare.org.uk/factsheets](http://www.counselandcare.org.uk/factsheets) or by telephoning 020 7241 8555. A full list of Counsel & Care factsheets and publications can also be obtained from these sources.

## **TELECARE UPDATE**

The Preventative Technology Grant allocations to support the implementation of telecare between 2006 and 2008 are now available. The details were confirmed in a DH press release on 6 January 2006. [http://www.dh.gov.uk/PublicationsAndStatistics/PressReleases/PressReleasesNotices/fs/en?CONTENT\\_ID=4126183&chk=LIQ1Bo](http://www.dh.gov.uk/PublicationsAndStatistics/PressReleases/PressReleasesNotices/fs/en?CONTENT_ID=4126183&chk=LIQ1Bo)  
<http://www.dh.gov.uk/assetRoot/04/12/41/38/04124138.pdf>

The allocations will be made to social services departments. Organisations across England should already be working together on the implementation arrangements for their local areas to ensure the best use of these new resources.

A Department of Health circular will follow in March 2006 to take forward the approach outlined in 'Building Telecare in England' which was published in July 2005.

A Government White Paper was presented to the House of Commons on 30 January 2006 (Our health, our care, our say: a new direction for community services)

<http://www.dh.gov.uk/ourhealthourcareoursay>

The White Paper recognises the importance of assistive technology in supporting people safely in their homes using telecare and telehealth services. It also recognises the importance of integrated working. Further work will be done to establish the effectiveness of remote monitoring over the next two years. The relevant sections of the White Paper 5.36 to 5.42.

A national framework agreement for telecare is expected to commence in June 2006. The work is being led by the NHS Purchasing and Supply Agency (PASA). The advantages of this type of procurement framework for organisations who are commissioning, purchasing and providing telecare and telehealth services are potentially enormous. Organisations using the framework (local authorities, health trusts, independent and voluntary organisations) will be able to significantly reduce their procurement and purchasing timescales providing potential savings in duplication, product and service costs as well as making preventative services available to a wide range of service users and carers more quickly. Another significant benefit will be that all the suppliers on the agreement will be working to a set of standard terms and conditions.

## **EXTRA CARE TRAINING AND WORKFORCE DEVELOPMENT**

In partnership with [Asset Skills](#), the Housing LIN is working with Management and Performance Solutions ([MAPS](#)) to undertake detailed a training needs audit of SME providers of housing for older people in the West Midlands. This work will assess the skill levels and requirements required in extra care housing. MAPS have been successful in a

£40,000 attracting a Business Link grant to help develop our work on National Occupational Standards (NOSs) for housing, care and support and development staff working within an extra care setting. Further information on the NOSs and workforce development is available in the [LIN report](#) and [executive summary Extra Care Housing & workforce Competencies](#) (see our website under Guidance in the A-Z Index).

## **OTHER POLICY UPDATES**

### **Deadlines for consultations**

The deadline for responses to the consultation on the Supporting People programme contained in *Creating Sustainable Communities: Promoting Independence* was 28 February 2006. For copies of the consultation paper, visit [www.odpm.gov.uk](http://www.odpm.gov.uk).

### **Planning matters**

For those members interested in planning issues, the deadline for responses to [Consultation Paper on New Planning Policy](#) PPS3 was 27th February 2006. For copies of the consultation documents, visit <http://www.odpm.gov.uk/index.asp?id=1162075>

### **Other planning matters**

The Royal Town Planning Institute, in collaboration with the Housing LIN, is seeking to commission the development of good practice guidance to support delivery of key housing targets for older people. The guidance will identify the shared policy and practice issues for developers and service providers and advise on the assessment of data and the co-ordination of development proposals, implementation and subsequent management. It will include detailed recommendations for the preparation of relevant supplementary planning documents, in particular, for Extra Care Housing.

Requests for the tender specification should be addressed at the RTPi to [projects@rtpi.org.uk](mailto:projects@rtpi.org.uk). The deadline for receiving tenders is midday, Friday 3 March.

Events: see next page

## EVENTS

### Forthcoming LIN regional fora

2 March	West Midlands (Berryfields, Stoke)
7 March	North West (Old Trafford, Manchester)
26 April	Yorkshire & Humber (Leeds)
27 April	North East (Newcastle)
4 May	West Midlands (Wolverhampton)
12 May	South West (Westbury Fields, Bristol)
5 June	Eastern (Chelmsford)
9 June	London & SE (venue tbc)

### Other LIN associated events

14 Feb	Supporting People National Strategy Consultation (London) contact Shalini Kapil on 020 7307 2441 or email <a href="mailto:shalin.kapil@londondevelopmentcentre.org">shalin.kapil@londondevelopmentcentre.org</a>
21 Feb	Counsel & Care <a href="#">Power to Older People conference</a> (London)
2/24 Feb	College of OTs regional <a href="#">telecare conference</a> (Exeter)
27 Feb	<a href="#">Building our futures</a> –planning for an ageing society (London)
8 March	<a href="#">Care &amp; Repair conference</a> (Coventry)
9 March	<a href="#">National conference on preventative approaches</a> (London)
16/17Mar	College of OTs regional <a href="#">telecare conference</a> (B'ham)
22/23 Mar	<a href="#">Managing New Realities</a> – Guardian/CSIP (London)
29/30 Mar	College of OTs regional <a href="#">telecare conference</a> (York)
Leadership & Change, Managements seminars 22 03 06, 14 06 06, 14 09 06, 26 10 06 by NLGN and I&DeA. See <a href="http://www.nlgn.org.uk">www.nlgn.org.uk</a> Email <a href="mailto:info@nlgn.org.uk">info@nlgn.org.uk</a>	

### PROMOTE YOUR WORK

If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to [housinglin@cat.csip.org.uk](mailto:housinglin@cat.csip.org.uk).

### We welcome your contributions

### A few CD-Roms still available free from

[HousingLIN@cat.csip.org.uk](mailto:HousingLIN@cat.csip.org.uk)

- That's My Home – Housing Needs for Older People with Dementia
- Strategic Moves – Thinking, planning and delivering differently – Strategic Commissioning of Services for Older People
- Telecare – Living with Independence

For further information, contact the **Housing Learning & Improvement Network** tel: 020 7820 1682; or email [housinglin@cat.csip.org.uk](mailto:housinglin@cat.csip.org.uk) or write to Housing LIN c/o EAC, 3<sup>rd</sup> Floor, 89 Albert Embankment, London SE1 7TP