

Care Services Improvement Partnership **HOUSING WITH CARE MATTERS**

Ivan Lewis MP, Parliamentary under Secretary of State for Care Services

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**Issue with live URLs and website links**

**NEWS UPDATE****Whole Systems Demonstrator Sites: HiTech Home Healthcare**

Health Secretary Patricia Hewitt announced on the 23rd May new sites that will use hi-tech home healthcare to help older people, and those with long term conditions, to lead more independent lives - helping to prevent emergency or unexpected admissions to hospital.

Telehealth monitoring devices help people with long-term conditions, such as heart disease or diabetes, to monitor and manage their condition. People test their blood glucose levels or blood pressure on a small machine at home. The results are monitored by healthcare professionals who can alert patients with any concerns. The local GP surgery can also monitor the patient remotely.

Telecare devices consist of sensors in the home and carry out simple tasks like switching lights on or raising an alarm if an old person does not return to bed in the middle of the night. These systems are closely monitored and ensure assistance is sent to an old person as soon as they need it.

Teams in Kent, Newham and Cornwall have been awarded £12m to look at how best these services can be implemented. The aims of the programme are to:

- Help people to maintain their independence
- Reduce the number of prescriptions dispensed
- Reduce the numbers admitted to residential care and nursing homes
- Reduce emergency hospital bed days and admissions, and reduce A&E attendances

Health Secretary Patricia Hewitt said:

"Improving patient care with new scientific advances and innovation is vital if the NHS is to continue to offer the very best services. But new gadgets aren't just about specialist innovations in hospitals - it is about using innovation at the frontline of the NHS to help patients manage their conditions better themselves.

*(contd. on next page)*

**ANNOUNCEMENT -**

From mid-June, all Housing LIN online content will switch to a new web address. As such, links to LIN articles or documents in this newsletter may become inactive. All content will be available at the new site.

(continued from front page)

“Remote devices mean greater choice and independence for patients, with more people able to monitor and look after their own health. So a person with diabetes can have their blood sugar monitored from home - meaning less unexpected or emergency trips to hospital.”

<http://www.gnn.gov.uk/content/detail.asp?ReleaseID=286491&NewsAreaID=2>

## **POLICY/NEWS UPDATE**

### **National Strategy for Housing in an Ageing Society**

#### **A pre-strategy document seeking your views**

The Department for Communities and Local Government are seeking views on what their National Strategy for Housing in an Ageing Society should focus on. Although the document is tailored to those working in housing, they welcome views from any interested organisation or individual.

The Strategy is planned to cover the full range of housing where older people live: across tenures, in mainstream and specialist housing, in new and existing communities and it will also include housing services e.g. care and support.

The document invites people to contribute your views on the following questions:

- What should the vision be for the National Strategy?
- Have they got the priorities right?
- Is anything missing?
- How can government take action in the short and long term?
- Is there anything they haven't covered that you would like to tell them about?

Please either e-mail your responses **before 11<sup>th</sup> June 2007** to the team at:

[ageingstrategy@communities.gsi.gov.uk](mailto:ageingstrategy@communities.gsi.gov.uk)

or post to:

Stephen Clarke

Department for Communities and Local Government  
Zone 1/G6, Eland House, Bressenden Place  
London, SW1E 5DU

[www.communities.gov.uk/embedded\\_object.asp?id=1510254](http://www.communities.gov.uk/embedded_object.asp?id=1510254)

### **TELECARE:**

#### **Updates to NHS PASA telecare framework**

NHS PASA has recently worked through its first review gate of the National Framework Agreement for Telecare. Suppliers from the framework submitted information on new products, sub-contractors and affiliates, upgrades and price changes. These arrangements continue to provide extensive choice to organisations implementing telecare and telehealth solutions without going through extensive tendering procedures. NHS PASA report that £10m of orders have now gone through the telecare national framework agreement.

The main changes to the telecare NFA following the yearly review are now available from the PASA web site..

The changes include:

- Introduction of 958 new individual equipment lines
- Introduction of 118 new equipment packages
- Introduction of 216 new services/service packages

The bids are a mix of new build and remodelling of existing provision and factor in capital from other sources in excess of £6m.

This investment will improve access to Tier 4 services for all client groups including:

- Telecare national framework agreement review including: News release (March/April 2007) - covers the main changes to the framework
- Contract Award Information Pack (April 2007) - covers the main features and benefits of the agreement together with supplier profiles
- Contract Information Supplement (April 2007) - explains the annual review process and identifies the key developments to the NFA that apply from 1 April 2007

<http://www.pasa.nhs.uk/PASAWeb/Productsandservices/Telecare/Telecarenews/Telecarenationalframeworkagreementreview.htm>

### **CSCI telecare performance assessment**

During April and May 2007, social care authorities will be completing their 2006/7 returns for the CSCI Performance Assessment Handbook.

More information is available about completing these important returns in the April CSIP Telecare eNewsletter. A national picture will be available later in the summer.

[http://www.cat.csip.org.uk/library/Telecare/Newsletter\\_Archive/CSIP%20Telecare%20eNewsletter%20April%202007.pdf](http://www.cat.csip.org.uk/library/Telecare/Newsletter_Archive/CSIP%20Telecare%20eNewsletter%20April%202007.pdf)

### **Mental Capacity Act update**

The new statutory Independent Mental Capacity Advocate (IMCA) service was launched across England on 1 April 2007 together with the implementation of the first part of the Mental Capacity Act. The Code of Practice for the Mental Capacity Act 2005 was published on 23 April 2007.

On the website [www.dh.gov.uk/mentalcapacityact](http://www.dh.gov.uk/mentalcapacityact) there are various updates about IMCA services, links to information booklets, links to the training materials, the Code etc. This includes the Department of Health, in partnership with the Welsh Assembly Government and the Social Care Institute for Excellence (SCIE), publishing five sets of training materials to support the implementation of the Mental Capacity Act 2005.

They are:

- a core set,
- a mental health set,
- a residential accommodation set
- and an acute hospitals set

For more information and to download the training sets please go to:

[http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH\\_074491](http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_074491)

Training materials can be ordered for free from the DH orderline **all details on the pages as above**. Also, see new Housing LIN factsheet and information sheets on page 5.

### **Extra Care Housing**

56 extra care housing schemes for older people have so far been awarded a total of £147 million of Department of Health funding over the past three years and this includes funding for new developments and re-modelling sheltered and residential homes. Nine schemes, including one extra care village, have been completed and are now occupied, with a further nine planned to open during this year. 14 schemes were awarded funding this year and will be starting on site in March 2008. For information on all the sites, visit the Housing LIN website <http://www.cat.csip.org.uk/housing>. In addition, the Housing LIN is running two forthcoming events for local authorities and their partners. See events section on pages 6-7.

### **Commissioning Framework**

The closing date for the consultation on the Commissioning Framework is the 29<sup>th</sup> May 2007. The Housing LIN has produced a briefing on the framework (see below).

To take part in the consultation and for more information go to [www.commissioning.csip.org.uk/](http://www.commissioning.csip.org.uk/)

A response is expected over the summer.

### **Launch of CSIP's 'High Impact Changes for Health and Social Care Project'**

On 17 April a project to develop a set of High Impact Changes that will transform services in Health and Social Care was launched. Its aim is to develop a set of changes that have the biggest positive impact in health and social care on achieving the 7 outcomes of adult social care improved health and emotional well-being, improved quality of life, making a positive contribution, choice and control, freedom from discrimination, economic well-being and personal dignity). CSIP are currently collecting evidence throughout the country to determine what the changes are and will be launching them in January 2008. The changes will provide a framework for service improvement and will support the implementation of the White Paper "Our Health, our care, our say".

Find out more about the project and how you can contribute by reading the discussion paper at

[www.csip.org.uk/highimpactchangesforhealthandsocialcare](http://www.csip.org.uk/highimpactchangesforhealthandsocialcare)

### **CSIP Networks update**

CSIP's four learning and improvement networks are set to join together under a single brand: CSIP Networks. The new national programme will combine extensive health & social care knowledge with specialized expertise in integration and whole system reform, commissioning, telecare and housing with care.

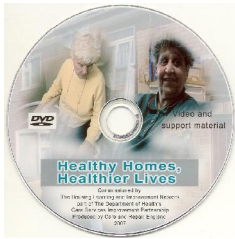
The Integrated Care Network, Better Commissioning LIN, Housing LIN and Telecare LIN, which take a lead in CSIP around partnership working, Care Trust Development, Health Act Flexibilities, Extra Care Housing, Telecare and Commissioning, will continue to share good practice and showcase innovative service redesign.

As part of the new brand, the Housing, Telecare and Commissioning LIN websites will be hosted by the Integrated Care Network website. Each network will retain its own identity, and there will be added networking functions including an online events booking system, online registration and regular regional newsletters.

The re-brand is due to take place in early June. All members of the LIN will be notified of the new web address by email when the changeover takes place.

## NEW LIN PRODUCTS

### Healthy Homes, Healthier Lives: DVD/CD-Rom and support material



The Housing LIN has launched a new DVD/CD-Rom that illustrates how housing conditions can contribute to poor health, particularly amongst older and vulnerable people.

It was produced by Care & Repair England, whose Healthy Homes project has been pioneering cross sector housing and health training, particularly focusing on older people living in the general housing stock (see [www.careandrepair-england.org.uk](http://www.careandrepair-england.org.uk)).

The package includes a short film focusing on what older people themselves have to say about how their home impacts on their health plus support materials: *Key questions to encourage discussion and debate, Facts and Figures, Policy Summary, Self Training Toolkit, Website Links, Checklists and Planning Tools.*

The materials would be useful in a range of settings, including group service commissioning meetings, cross sector training and group sessions, and for the CPD of individual workers. The package is also aimed at lecturers who are training the next generation of health sector staff.

It is free and available as a DVD or CD Rom. To order a copy, contact us at [housinglin@cat.csip.org.uk](mailto:housinglin@cat.csip.org.uk). Please reference your message "Healthy Homes", state your preferred format (CD Rom or DVD) and provide your name, title and full postal address including postcode.

### Housing and Dementia: Survey findings

Thank you to those of you who responded to the housing and dementia survey earlier this year. The purpose of the survey was to find out where you thought there were gaps in information, knowledge and skills in relation to services for people with dementia living in their own homes – whether in general needs or specialist housing. This information would help shape the work of the Housing LIN in the coming year. The full report of the findings is on the Dementia page of the Housing LIN website <http://www.cat.csip.org.uk/index.cfm?pid=160>

Three priorities identified by respondents for research, evidence-based information and case examples were:

- The suitability, costs and benefits of different services and service combinations in meeting the needs of people with dementia
- Costs and benefits of different models of housing with care for older people with dementia at different stages of the condition
- New resources to raise awareness of housing and health links

There was also considerable enthusiasm for an evaluation template which would enable commissioners and providers to derive their own evidence in these areas and make comparisons.

Housing managers were keen to have more guidance on meeting the needs of people with dementia on a day-to-day basis, as well as policies and procedures for managing services for people with dementia in a housing setting.

As well as trying to fill some of the gaps, we are keen to optimise the sharing and use of existing information, and the second part of the survey invited respondents to identify any relevant research or projects which merited sharing with others.

These responses will now be followed up and built upon to provide a more comprehensive housing and dementia page within the Housing LIN website featuring its own material as well as more links or references to other relevant work.

If you didn't respond to the questionnaire and have work that you believe may be of interest to others, please contact Sue Garwood at [Sue@suegarwood.co.uk](mailto:Sue@suegarwood.co.uk)

## NEW HOUSING LIN PUBLICATIONS

### Switched on to telecare : Providing Health and Care Support thorough Home-based Telecare Monitoring in the UK

[This Housing LIN Report](#) is a collection of the papers presented at the World Multi-Conference on Systematics, Cybernetics and Informatics, chaired by Jeremy Porteus. Five papers were presented. Four of the five papers focused on issues of home telecare delivery in the UK and the need for targeting services appropriately for the elderly living at home. A fifth noted the significant differences between the UK and US systems of delivering home care to the elderly. The report looks at the papers. The policy drivers in the UK and the US, research, practice development and key lessons.

Available on our website under 'Telecare' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=188>



### **Housing LIN Policy Briefing: Commissioning Framework for Health and Wellbeing**

The framework is for commissioners of health and social care services and local government in its broadest sense. It is to be shared with providers as it signals a commitment to greater choice and innovation. [This Housing LIN Briefing no 10](#) covers the framework and the consultation process.

Available on our website under 'Briefings' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=390>

### **Housing LIN Policy Briefing: Prevention of Homelessness: the role of health and social care**

[This Housing LIN Briefing no 11](#) is a joint publication between the Department of Health and the Housing LIN. Health and social care staff have opportunities to help prevent homelessness. This briefing paper is intended to highlight ways in which these can be put to the best use.

Available on our website under 'Briefings' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=390>

### **Dee Park Active Retirement Club - Age Concern Berkshire**

[Housing LIN Case Study no 27](#) - Funding was secured for three years to provide an active retirement club on Dee Park. The objective was to manage an Older Persons Health Project whereby issues of social interaction and isolation are addressed and the promotion of an active and healthier lifestyle for older people in the area.

Available on our website under 'Case Studies' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=112>

### **Linking the evidence-base to outcomes: A Consultation Study for Essex County Council's Older Persons Housing Strategy**

[This Housing LIN Case Study no 28](#) and fuller [Report](#) has been produced for the Housing LIN by the International Longevity Centre-UK. It is based on a detailed review of the demand and supply of accommodation for older people for Essex County Council and to enable, planners commissioners and providers of housing to take into account the housing needs and aspirations of older people.

This has been influenced by ILC UK's 2006 publication, *Building our Futures*, which was designed to assist local planners in preparing Older Person's Housing Strategies and advisory work with local government.

The Case Study is available on our website under 'Case Studies' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=112>

[The full Report](#) is available on our website under 'Strategies' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=125>

### **Housing and the MCA**

Housing LIN Factsheet no 20 - This fact sheet and accompanying suite of information sheets are intended to offer information about the law in relation to those likely to lack capacity concerning arrangements for housing. It includes an explanation of the Act and the term 'capacity', and offers information for those acting for a person who lacks capacity.

Available on our website under 'Factsheets' in the A-Z index, at <http://www.cat.csip.org.uk/index.cfm?pid=108>

### **Health and Winter Warmth: Reducing Health Inequalities**

Now updated, [this DH factsheet](#) is designed to provide information to people concerned with health and fuel poverty issues. It brings together the latest information and best practice. Its aim is to help reduce health inequalities within vulnerable households, reduce excess winter deaths, and increase energy efficiency, in order to enhance health and sustainability. It looks at fuel poverty and its impact on health, what works in reducing fuel poverty, ways forward and working in partnership.

Available on our website under 'Housing & Health' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=185>

### **The Outcomes Orientated Approach and Older People**

[Housing LIN Viewpoint no 11](#) - This is a summary of research on the outcomes valued by older people and lessons learned from authorities developing outcomes-focused services for older people in England and Wales. Written by Jane Maddison, the research was commissioned by the Social Care Institute for Excellence and carried out by the Social Policy Unit and Acton Shapiro.

Available on our website under 'Viewpoints' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=193>

## **Independent Living: The Future**

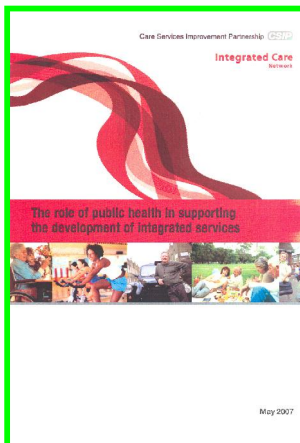
[Housing LIN Viewpoint no 10](#) - This article by Melanie Henwood and Bob Hudson gives a review of the Independent Living Fund, which was the first cash-for-care vehicle. In this article they present the case for radical change based on their findings.

Available on our website under 'Viewpoints' in the A-Z index at <http://www.cat.csip.org.uk/index.cfm?pid=193>

## **OTHER USEFUL PUBLICATIONS - CSIP**

### **New ICN publication**

The Integrated Care Network are pleased to announce the launch of their new publication, *The Role of Public Health in Supporting the Development of Integrated Services*, which is jointly signed by Fiona Adshead, Director General for Health Improvement and David Behan, Director General for Social Care at the Department of Health.



The discussion paper provides an overview of the scope of public health practice, outlines some of the tools and techniques that might be used in designing and evaluating integrated services and explains how they might be used as a lever for change and service improvement.

Intended for use by managers and professionals who are either involved in the direct management and delivery of integrated services in England, or the commissioning of these services, the publication provides local case studies to show how public health techniques can be applied. There is also a section on housing with care.

To order a hardcopy email: [mbicn@csip.org.uk](mailto:mbicn@csip.org.uk) ensuring you provide your name, postal address and contact number.

To download a copy: please visit [www.icn.csip.org.uk/](http://www.icn.csip.org.uk/) then click on the 'Advice on Integration' tab and following the link to 'Public Health' from the menu on the left hand side of the page.

## **Guidance for Commissioners on the Independent Mental Capacity Advocate Service**

This has been produced by Turning Point and is another companion to the official DH guide that commissioners should find helpful. It is available on the Better Commissioning LIN website under this link:

<http://www.cat.csip.org.uk/index.cfm?pid=258>

## **Loan Finance to improve housing conditions for vulnerable owner occupiers - evaluation of new forms of finance to meet the PSA7 private sector target for decent homes**

This has been produced by Communities and Local Government. Foundations has published a Policy Bulletin summarising the key findings and recommendations, which has been published on their website: [http://wwwFOUNDATIONS.uk.com/Files/Bulletin\\_loan\\_finance.doc](http://wwwFOUNDATIONS.uk.com/Files/Bulletin_loan_finance.doc)

The Housing LIN has commissioned Housing, Care & Support Partnership to produce a briefing on equity release and associated services.

## **Raising the Stakes Workshop 26-27 April 2007 and ECH Industry Forum**

### **18 December 2006**

Presentations and other documents from the two events above are now available on [www.extracarehousing.org.uk](http://www.extracarehousing.org.uk) in the 'Industry Forum' tab, under 'Meetings', i.e. at <http://www.extracarehousing.org.uk/meetings.aspx>

One new document is the 'Kitemarking Summary' with notes on the group and plenary sessions.

## **OTHER USEFUL PUBLICATIONS**

### **Guide to Social Enterprise**

'Healthy Business: a guide to social enterprise in health and social care'. A new report on setting up or commissioning a social enterprise in the health or social care sector. Available from [www.socialenterprise.org.uk](http://www.socialenterprise.org.uk)

### **Research into the experiences of disabled people**

'Disability 2020: Opportunities for the full and equal citizenship of disabled people in Britain in 2020'

published by the Institute for Public Policy Research (IPPR). Disability 2020 assesses key health, demographic and policy trends in order to gauge the possible circumstances and experiences of disabled people by 2020 against the ambition of full and equal citizenship for all disabled people. To view the report visit the publications pages of the IPPR website.

<http://www.ippr.org.uk/publicationsandreports/publication.asp?id=531>

### **Better outcomes, lower costs, Publication of research on independent living**

The research, by the University of Bristol, was commissioned by the ODI as part of its Independent Living Review to identify imaginative and practical solutions to support independent living for disabled people. It found that savings to health care and social care budgets could be made by investing in housing adaptations, and investment in independent living benefits individuals and wider society.

<http://www.officefordisability.gov.uk/publications>

## ***HOUSING LIN REGIONAL EVENTS***

The next series of LIN meetings will be in the autumn. They will feature findings from the Housing Association Charitable Trust's older persons' programme. Full dates and details to follow in July enews.

### **Housing LIN Extra Care Conferences**

There are two conferences planned for this summer for local authorities and their partners to learn the lessons from the previous bidding rounds and for authorities who are planning to develop extra care within their areas in the future. These take place in Castleford in partnership with Northern Housing Consortium on 29 June and in Hove in partnership with Pavilion on 17 July. To book a place register at <http://www.integratedcarenetwork.gov.uk/index.cfm?pid=16>

### **Housing LIN Seminar on re-modelling for extra care housing**

This event is being jointly hosted by University College London, Kings College London, Care Services Improvement Partnership, and Brighton & Hove City Council.

It takes place at Hove Town Hall on 5 July.

This one day event provides valuable insight into the lessons learnt by local authorities and housing associations across the country who have re-modelled housing to provide extra care.

UCL and King's College London have just completed national EPSRC funded research and have brought together their findings, including conclusions about whether these schemes provide value for money, lessons learnt by housing and care providers, and the real costs of re-modelling.

This seminar will seek to spread best practice and enable commissioners and practitioners from housing and social care organisations and PCTs who plan to provide extra care through re-modelling, to learn from the experience of others.

This event is free and numbers attending will be limited to 80. To book your place, please register at <http://www.integratedcarenetwork.gov.uk/index.cfm?pid=16> by 8 June.

### **Regional Housing LIN events**

#### **South West Region LIN**

05 June 2007, Taunton

#### **North West Region LIN**

06 June 2007, Sefton

#### **Yorks & Humberside & North Yorkshire LIN**

11 July 2007, Bainbridge

#### **West Midlands LIN**

18 July 2007, Dudley

#### **East Midlands LIN**

To be confirmed

#### **Eastern Region LIN**

30th August 2007, Norwich

#### **South West Region LIN**

13 September 2007, Bristol

#### **West Midlands LIN**

01 November 2007, Walsall

To register your interest for the Housing LIN regional events, email [housinglin@cat.csip.org.uk](mailto:housinglin@cat.csip.org.uk).

## **NATIONAL CONFERENCES**

### **Commissioning with the Third Sector, Birmingham, 12th June 2007**

CSIP's Older People's programme is holding an event on Commissioning with the Third Sector. This half day conference will provide a forum to review the new commissioning framework for health and wellbeing and the opportunities it provides for third sector service providers working with older people. For more info contact Wendy Watts 0121 678 4851 [wendy.watts@csip.org.uk](mailto:wendy.watts@csip.org.uk)

<http://www.westmidlands.csip.org.uk/silo/files/3rd-sector-commissioning-event-flyer.pdf>

### **CSHS Annual Conference and Exhibition, Cheltenham, 5&6 June 2007**

The Choice Challenge – maximising choice in service delivery

A two day programme packed with key speeches and workshop sessions from expert presenters and workshop leaders in Government, Housing and the wider related Care and Health sectors. This conference is a must for all sheltered and supported housing providers who embrace the concept of choice for their service users. Karin Divall from the Housing LIN will be speaking.

For full details EMAIL [info@cshs.co.uk](mailto:info@cshs.co.uk)

### **Chartered Institute of Annual Conference, Harrogate, 19 June 2007**

There will be a Housing LIN policy fringe session on rural housing and an ageing population 19 June at 5.30. Speakers from DEFRA, HACT, Housing 21 and North Yorkshire County Council

### **Telecare - Opportunities and Challenges for Commissioners, London, 28 June 2007**

This event aims to bring to gether key Commissioners in London Authorities and PCTs to understand the current level of Telecare activity and investment, explore its impact in service delivery and the opportunities it provides to help achieve the goals outlined in the white paper 'Our health, our care our say'

Further details and booking information will be posted on our forthcoming events page shortly; <http://www.cat.csip.org.uk/index.cfm?pid=115>

### **The National Housing Federations Housing Care and Support Conference and Exhibition, 3 – 4 July 2007, University of Surrey, Guildford.**

This conference will bring together Housing Associations, local commissioners and strategic policy makers to discuss vital issues in housing care and support. Speakers include Nigel Walker and Steve Strong from CSIP.

<http://www.housing.org.uk/prodserv/conferences/index.asp>

### **Homeless Link Annual Conference 2007- Journeys home: an end to rough sleeping, 11 July 2007 (2 day event) Aston University, Birmingham**

Journeys home is for everyone who wants to tackle homelessness in all its forms. In the plenaries, discussions, workshops and networking there will be debate on what has succeeded, showcase what is working now and consider what has to change. For booking information: <http://www.homeless.org.uk/events/calendar/annualconference07>

## ***PROMOTE YOUR WORK***

The Housing LIN is keen to promote examples of good practice, reports and other events that relate to housing with care for older people. If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to [housinglin@cat.csip.org.uk](mailto:housinglin@cat.csip.org.uk)

## **We welcome your contributions**

For further information, contact the **Housing Learning & Improvement Network**  
tel: 020 7820 1682;  
or email [housinglin@cat.csip.org.uk](mailto:housinglin@cat.csip.org.uk)  
or write to Housing LIN c/o EAC, 3<sup>rd</sup> Floor,  
89 Albert Embankment, London SE1 7TP