

# HOUSING WITH CARE MATTERS



Care Services Improvement Partnership **CSIP**



Liam Byrne MP Parliamentary  
Under Secretary of State for  
Care Services

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**Note: Issue with live URLs and website links**

## NEWS UPDATE

### PARTNERSHIP FOR OLDER PEOPLE PROJECTS (POPP)

#### Older people to live independently for longer, thanks to 19 pilot projects

Following stiff competition, nineteen councils across England working in partnership with local older people, the NHS, voluntary, community and independent sector have won a share of the £60m Partnership for Older People Projects scheme, (POPP). The 19 Local Authority-led partnerships will begin their projects by May 2006, becoming the first set of pilots established under the two year POPP programme. with the first phase to begin by May 2006. The winning councils are:

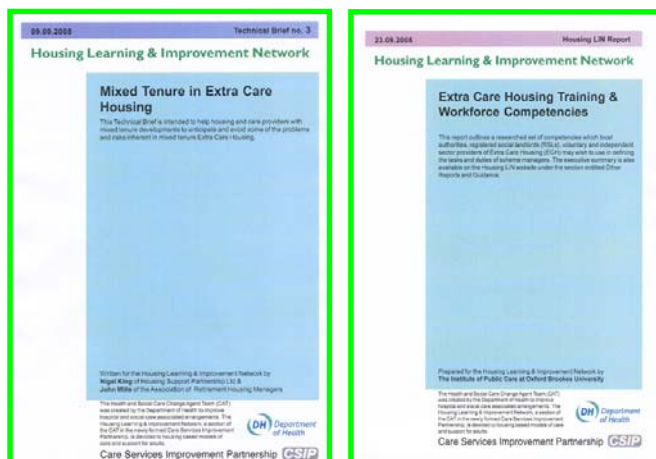
Bradford	Luton	Sheffield
Brent	Manchester	Somerset
Camden	Norfolk	Southwark
Dorset	North Lincolnshire	Wigan
East Sussex	Northumberland	Worcestershire
Knowsley	North Yorkshire	
Leeds	Poole	

The successful projects share a range of common factors, including creating a sustainable shift in resources and culture towards preventative work, reducing emergency admissions and/or bed days for older people and supporting more older people to live at home. It is hoped they will meet the specific needs of 'hard to reach' groups of older people such as those who are socially excluded, those with or at risk of mental health problems and black and ethnic minority groups.

They also demonstrate partnership arrangements across not only health and social care but district councils and a range of other agencies. These are underpinned by pooled budgets and joint commissioning, and a commitment to continue to involve older people, carers and staff in the delivery and evaluation of services.

Of the successful bids, 3 have a specific reference to Extra Care Housing. A number look at making best use of the deployment of the Preventative Technology Grant to improve the way older people are supported at home. The Housing LIN will be working closely with DH colleagues on the progress of the POPP programme and will provide regular updates on emerging practice and shared learning opportunities.

## NEW HOUSING LIN PUBLICATIONS



### Technical Brief 3: Mixed Tenure in Extra Care Housing

Our latest publication is addressed to housing and care providers to help them anticipate and avoid some of the risks inherent in mixed tenure Extra Care Housing. The Technical Brief investigates low cost home ownership, the legal and financial issues of mixed tenure, as well as its marketing.

### Extra Care Housing Training & Workforce Competencies.

A [Housing LIN Report](#) – also available in its [Executive Summary](#) form – outlines a set of competencies which RSLs, voluntary and independent sector providers of Extra Care Housing may wish to use in defining the tasks and duties of scheme managers.

### Factsheet 16: Extra Care Housing Models and Older Homeless People

This latest factsheet explores the role of Extra Care Housing models, intermediate care and hospital discharge arrangements in providing and accessing housing, care and support for older people who have been homeless or at risk of homelessness.

### Case Study 16: Charging for Extra Care Sheltered housing Services in Salford

A review by the Salford Supporting People Team of how Extra Care tenants in Salford benefit from joint working, information sharing and use of technology, as Supporting People subsidy and Fairer Charging assessments are put into practice.

### Case Study 17: A Virtual Care Village Model

This practical guide to assist developers of Telecare services draws on the experience of Cumbria Social Services and its partners in developing a strategy to implement Telecare services across the county as part of the remodelling of community support services.

### Case Study 18: Community Involvement in Planning Extra Care Housing

A report on the Larchwood Users Group in Brighton & Hove. This Extra Care User's Group follows a consultation pattern, successfully adopted by Hanover Housing Association in previous projects, about the replacement of a residential care home by an Extra Care scheme.

### Case Study 19: Durham Integrated Team

A practical guide to help managers in social care, health (primary care) and housing to develop integrated teams and improve services. This document draws on the experience of County Durham to develop a partnership and deliver 5 integrated and co-located teams to improve services for adults in their locality.

### Realities of Independent Living – A case study of supported housing for disabled people

This study was commissioned by Habinteg HA and supported and part-funded by the Housing LIN. It examines current policies on independent living and the housing support options available to disabled people; it highlights Habinteg's distinctive approach, the importance of good design, and encourages other housing providers and service commissioners to develop a range of accessible housing with support.



Accompanying the Realities of Independent Living Case Study will be a Supported Housing Design Guide. This guidance aims to show how the purposely designed accommodation at Smith Court enables residents to adjust to independent living or to live independently within a supported environment with services provided by the landlord or other organisation. The Design Guide which contains technical illustrations, will be available at the end of November from Habinteg Housing Association at a charge of £30 plus P&P.

**Forthcoming Housing LIN publications:**

- Factsheet on BME communities and Extra Care Housing
- Factsheet on Remodelling Residential Care for Extra Care Housing
- Planning Notes: for our factsheet on Extra Care and Town Planning (with the RTPi) we are looking for examples of planning obstacles/ good practices. Please contact [housinglin@eac.org.uk](mailto:housinglin@eac.org.uk)

**CD-Roms available free from**

[HousingLIN@eac.org.uk](mailto:HousingLIN@eac.org.uk)

- That's My Home – Housing Needs for Older People with Dementia
- Strategic Moves – Thinking, planning and delivering differently – Strategic Commissioning of Services for Older People
- Telecare – Living with Independence

**POLICY UPDATE**

**Responses to the consultation on adult social care in England: Analysis of feedback from the Green Paper Independence, Well-being and Choice.** The report of [the responses to the Department of Health consultation](#) on the future of social care for adults in England contains valuable comments on Extra Care Housing.

**The 20/20 Project**

The 20/20 Project publishes the findings of its four month national consultation with stakeholders in the housing and care sectors on Wednesday 19 October.

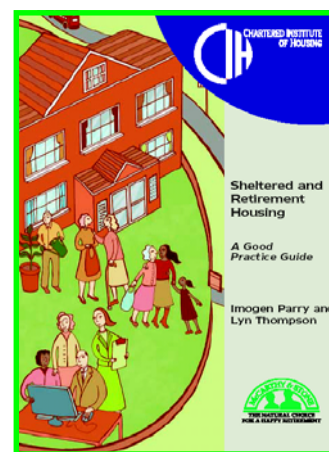
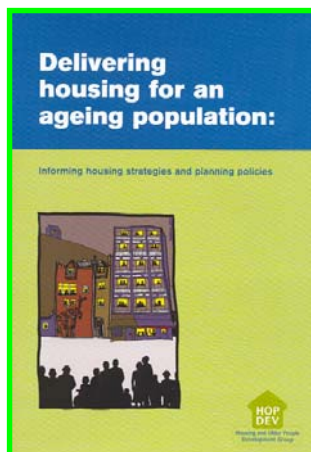
The Project is a collaborative initiative involving nine housing and care organisations and charities seeking to help shape future housing and care policy. It's consultation, launched in March, received over 330 responses - over 100 came from older people themselves and many others from practitioners with first hand knowledge of working with older people.

The 20/20 findings will be sent to contribute to the government's forthcoming White Paper that links the Adult Social Care green paper findings to care beyond the hospital environment. A series of political events are also planned to further promote the findings as is joint work with the Wanless review team which will look at the supply and demand of future housing and care services.

For more information on the 20/20 Project, visit: <http://www.shelteredhousing.org/about/campaign.php>

**OTHER PUBLICATIONS****Delivering housing for an ageing population: Informing housing strategies and planning policies**

HOPDEV's (see news below) Housing Strategies working group has just published its report. You can access an electronic version of this on the Housing LIN website by looking under '[Strategies](#)' in the A-Z index.

**Sheltered and Retirement Housing: a good practice guide ISBN: 1-903208-94-7**

This CIH Guide by Imogen Parry and Lyn Thompson looks at the changes faced by providers and at how a quality service can be delivered in a fast-moving and challenging environment. Drawing throughout on the experience of a wide range of housing organisations, the Guide focuses on the key role of the scheme manager, the strategic responsibilities of the service manager and the importance of building effective partnerships with other agencies. It will be an essential resource for everyone involved in delivering joined-up services for older people.

Order at <http://www.cih.org>

Other noteworthy recent books from **CIH** on housing care and support include:

**Crossing the housing and care divide: [A guide for practitioners](#) ISBN: 1-905018-05-3**

A guide to delivering efficient, cost-effective, high-quality services sensitive to the needs of those using housing, care and support services; published by the Joseph Rowntree Trust. Those working in housing, care and support face ever-increasing pressures to deliver high quality services that are sensitive to the needs of service users, make best use of available resources, and can be demonstrated efficient and effective.

### **Housing, Community Care and Support – Resolving Contradictions ISBN: 1-903208-39-4**

Recent changes in community care and supported housing have probably been greater than in any other aspect of housing. There is now almost a new profession of 'housing carers'. This book, by a range of contributors from academics to practitioners, looks at the effect of change and prospects for the future.

Other publications continued:

#### **The Older People's Inquiry – [That Little Bit of Help](#)**

"A Central message emerging from the Joseph Rowntree Foundation's Older People's Programme was that older people valued support which enabled them to live in their own homes and have 'a live worth living'."

"The Older People's Steering Group directing the Programme did not want yet more research into the difficulties of getting low-level support or identifying shortfalls in services. Rather, they wanted an independent inquiry to look at what could be changed to support them to live independently."

#### **Supporting People National Report**

This report by the [Audit Commission](#) reviews the current state of the Supporting People programme, which was launched in April 2003 to provide a better quality of life for vulnerable people and to help them live more independently. It looks at stakeholder concerns about the programme and at the future of housing-related support. The conclusion and summary suggest priorities for national action by the government and for local improvement by administering authorities and their partners.

#### **Leaving Hospital – Revisited**

CSCI published a report in 2004 looking at the problem of people staying in hospital because their council had not organised care for them. The [follow-up report](#), called Leaving Hospital – Revisited, looks at how people's experiences of leaving hospital have affected their lives in the longer term.

#### **Improving Services, Improving Lives: Evidence and Key Themes**

Published by the ODPM Social Exclusion Unit this [interim report](#) has a particular focus on the way in which public services are delivered. It complements the Government's overall strategy to tackle poverty and social exclusion. That strategy includes work to address many different aspects of disadvantage, from intergenerational transmission of poverty to financial exclusion.

## **TELECARE UPDATE**

A new service from the Housing LIN and ICES (Integrating Community Equipment Services) is part of the DH Care Services Improvement Partnership (CSIP). Our aim is to share information and facilitate networking with the hundreds of organisations that could be involved in telecare implementation across England.

At the same time as the publication of 'Building Telecare in England' (Department of Health, July 2005), CSIP updated the Telecare Getting Started Pack which had been available since 2003 and introduced a number of factsheets to support organisations. The new Telecare Implementation Guide and Factsheets are all available at [www.icesdoh.org/telecare](http://www.icesdoh.org/telecare). All Housing LIN factsheets including 'Assistive Technology in Extra Care Housing - Factsheet No 5' are available at <http://changeagentteam.org.uk/index.cfm?pid=108>

This month the focus on:

- 1) Forthcoming Circular covering the Preventative Technology Grant
- 2) Delivery and Improvement Statement (DIS) - telecare questions for 2006 to 2008
- 3) Procuring telecare - new factsheet
- 4) Telecare and long term condition management
- 5) Telecare champions and project management
- 6) Involving users and carers in telecare development
- 7) Telecare on the high street
- 8) Events listing - Long term conditions, Housing LIN and other events
- 9) CSIP Telecare Team

If you would like to know more about CSIP Telecare plans please let us know by e-mailing your details to [telecare@icesdoh.org](mailto:telecare@icesdoh.org). Also, if you would like to receive CSIP Telecare e-newsletter each month then it is possible to subscribe to the web site at [www.icesdoh.org/register.asp](http://www.icesdoh.org/register.asp).

## **NEWS**

### **NIMHE**

Issue 32 of NIMHE (National Institute for Mental Health in England) West Midland's E Bulletin is now available from their website and can be accessed using the following link <http://nimhewm.org.uk/upload/E-news%20Issue%2032.pdf>.

## HOPDEV (Housing & Older People Development Group)

HOPDEV was established in 2001 by the then Department for Environment, Transport and the Regions (DETR) and now the Office of the Deputy Prime Minister (ODPM), with the Department of Health (DH). It is the body charged with advising Government on matters relating to housing and older people.

Its members include older people, housing providers, voluntary organisations, local authorities, and other experts on housing and older people. It works in partnership with other organisations and Government bodies, and has an independent Chair.

HOPDEV is delivering a busy work programme during 2005-2006, under its 4 working groups:

- Housing Strategies
- Black and Minority Ethnic (BME) Elders
- Age discrimination
- Information & Advice.

Work is already underway to develop an Audit Tool for BME elders. This is being undertaken for HOPDEV by Salford University's Housing and Urban Studies Unit, and will be completed during 2006.

In October 2005, the Housing Strategies working group published its report, *Delivering housing for an ageing population: informing housing strategies and planning policies*. You can access an electronic version of this via the Housing LIN.

Details about HOPDEV can be found on a new ODPM web page address - [www.odpm.gov.uk/housingandolderpeople](http://www.odpm.gov.uk/housingandolderpeople). HOPDEV has also just set up a website for its own publications - <http://hopdev.housingcare.org>

### The Housing LIN extends its remit

Yvonne Maxwell has recently started working in the Housing LIN as Social Inclusion and Equalities Project Manager. This role expands the remit of the Housing LIN to include all client groups. Prior to this post Yvonne worked at the Integrated Care Network and the National Supporting People Team at the ODPM.

Yvonne will be working with and supporting the ten sites who received funding for extra care for older people with a learning disability. Other work includes:

- Working through the LIN to identify and look at ways to support the diverse needs of older people, such as those with a Learning Disability, a functional mental health problem or where they may have been

homeless.

- Commissioning support materials.
- Building up the website examples of good practice.
- Working with the LIN members on social inclusion and housing issues.
- One off events on specific topics for providers/commissioners/service users and carers.
- Building links with key stakeholders and groups.

Yvonne can be contacted on

[Yvonne.maxwell@dh.gsi.gov.uk](mailto:Yvonne.maxwell@dh.gsi.gov.uk)

### New Department of Health webpages on older people's services

This [new section](#) is intended primarily as a resource for local NHS organisations and local councils to help deliver higher quality services for older people. It should also be useful to older people and their carers.

### Implementation of Disability Discrimination Act 2005 on 05 12 2005

The Disability Discrimination Act (DDA) 2005 extends the scope of the DDA 1995 with new duties, including

- Provisions enabling disabled people to get reasonable adjustments, other than to physical features, when dealing with landlords and managers of rented premises
- Ensure that a landlord cannot unreasonably refuse consent where a disabled tenant wishes to make an adaptation to rented accommodation

### Joint Press Statement from Housing 21 and the Hanover Group

Housing 21 and the Hanover Housing Group, which both provide a range of housing and care services for older people, are considering coming together to form a new organisation. Discussions are at an early stage. By the end of 2005, the two Boards expect to have reached a decision in principle on whether or not to proceed.

### Disabled Facilities Grant

The government has announced that families needing to make adaptations to their homes for a disabled child will no longer be means tested to receive a grant. This move by the ODPM was generally well received by disability organisations, Care and Repair agencies and housing providers.

## EVENTS

### REGIONAL HOUSING LIN MEETINGS

2 December	Yorks and Humber, Sheffield
13 December	North West Region, Chester
13 January	SW & W of England, Exmouth
19 January	West Midlands, Lichfield
31 January	London & SE Region, London

### NATIONAL EVENTS

Extra Care Housing and Dementia Conference - 15 November, Hatfield

The conference is now fully booked. It is aimed at Commissioners and Providers developing Extra Care Housing which caters for people with dementia, and is organised by Sue Garwood, a specialist in Extra Care, and supported by the Housing LIN.

**Making the Links – Community investment work and the impact on health - 13<sup>th</sup> December 2005, London Hilton Olympia**

Book your place now at <http://www.cih.org/training/makinglinks.htm>

The CIH is pleased to present this one day conference which brings together the health and housing agendas and highlights the important links for both health and housing professionals.

This conference will look at a range of projects which have positive impacts on health and well-being, aiming to establish the links between community investment work and health. It will encourage housing and regeneration staff to become involved in community investment work. Please see the full programme attached.

The CIH is pleased to be working in conjunction with People for Action and The Housing Learning & Improvement Partnership in the Care Services Improvement Partnership at the Department of Health to present this one day conference

Eleven bursary places are available for People for Action members only. Each bursary will pay for a free place on 13<sup>th</sup> December 2005. Only one bursary place is available per organisation and these will be allocated on a first come first served basis. Bursary places are funded by The Department of Health. To request a free bursary place, please tick the relevant box on the booking form.

**Supported Housing - Focus on the Future, CIH – London 22 November 2005 – Manchester 6 December 2005**

Organisations providing supported housing services have seen a lot of changes in recent times, especially with regards to strategies and funding through Supporting People and for Extra Care Provision.

This seminar will look at how the Adult Social Care Green Paper could provide a framework for the development of the strategic housing role of local authorities and their partner organisations. Furthermore, the new Preventative Technology Grant will provide funding that is needed towards the installation of assistive technologies that will enable people to remain in their homes longer and to benefit from improved technologies in supported housing. Funding streams for supported housing services have changed as Supporting People has changed and so managing grant applications and securing funds is fundamental to continuing the development and provision of supported services. Partnership working and agreements between the housing, care and support providers can be problematic at times and so they remain key issues, and new ways of working are constantly being explored. [Details, prices and booking.](#)

## PROMOTE YOUR WORK

The Housing LIN is keen to promote examples of good practice, reports and other events that relate to housing with care for older people. If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to [housinglin@eac.org.uk](mailto:housinglin@eac.org.uk).

**We welcome your contributions**

For further information, contact the **Housing Learning & Improvement Network** tel: 020 7820 1682; or email [housinglin@eac.org.uk](mailto:housinglin@eac.org.uk) or write to Housing LIN c/o EAC, 3<sup>rd</sup> Floor, 89 Albert Embankment, London SE1 7TP