


Care Services Improvement Partnership **HOUSING WITH CARE MATTERS**

Ivan Lewis MP, Parliamentary under Secretary of State for Care Services.

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Issue with live URLs and website links

NEWS UPDATE**DIGNITY IN CARE: A ONE OFF CAPITAL POT**

Dignity in care is a stated priority in the Department of Health's White Paper, *Our health, our care, our say: a new direction for community services* and in recent report *A New Ambition for Old Age*. Issues which people feel help ensure dignity in care include:

- Putting an individual receiving care at the centre of that care by asking them what their specific wants and needs are and how they want their care to be provided
- Not patronising the person receiving care.
- Helping people feel they can rest and relax in a safe environment
- Making sure people are not left in pain
- Ensuring people do not feel isolated or alone
- Respecting basic human rights, such as giving people privacy and encouraging independence.
- Taking into account people's cultural and religious needs

The key points are highlighted in the Department of Health's latest report, "Dignity in Care Promise" and the accompanying programme to maximise dignity in a care setting. This includes a new £67million grant to local departments of adult social care in England to allocate funds for improvements to the physical environments of residential and nursing care homes in their local authority area. The programme includes an additional £50 million for hospices. [Details of the criteria and allocation arrangements](#) for the capital programme are outlined at www.dh.gov.uk

In addition, for commissioners and providers of housing, the Housing LIN have produced two accompanying publications on *Dignity in Housing* and on *End of Life Care in housing with care settings*. Both are now available at www.cat.csip.org.uk/housing (see page 3 for details).

http://www.dh.gov.uk/PolicyAndGuidance/HealthAndSocialCareTopics/SocialCare/DignityInCare/DignityInCareArticle/fs/en?CONTENT_ID=4140529&chk=HWbwla

POLICY NEWS

National Strategy for Housing in an Ageing Society

Baroness Andrews, Housing Minister, Department for Communities and Local Government launched a public debate to help formulate the content for the National Strategy for Housing in an Ageing Society.

The text of the speech delivered at HIA Annual Conference on 7th November is available on the DCLG website www.communities.gov.uk

Telecare News - White Paper Whole System Pilots

The Department of Health has issued an interim communication to health and social care organisations about the White Paper whole system long term conditions (LTC) Demonstrator Programme. The announcement was made in the weekly Chief Executive Bulletin issued by the Department of Health.

The programme aims to support the independence of those with complex long term conditions through provision of integrated care with assistive technologies.

This communication will be helpful to organisations so that they can begin to build relationships with partners and develop the detailed information necessary for creating a robust bid. The communication does not indicate any definitive timescales for commencement, nor does it specify the level of funding support or the size and scale of the pilots. At this stage, it simply shares the programme objectives, the principles that the Department would wish to see embodied in the pilots and the long term conditions that the Department would want the pilots to target.

Chief Executive Bulletin: [Issue 342, 27 October - 2 November 2006](#) (link) : http://www.dh.gov.uk/PublicationsAndStatistics/Bulletins/ChiefExecutiveBulletin/BulletinCE/fs/en?CONTENT_ID=4140336&chk=RcxQ6x

White Paper pilots: whole system long term conditions (LTC) [demonstrator programme](#) (link): http://www.dh.gov.uk/PolicyAndGuidance/HealthAndSocialCareTopics/LongTermConditions/LongTermConditionsArticle/fs/en?CONTENT_ID=4140328&chk=X3uHV6

All enquiries about the programme should be sent direct to a mailbox that has been set up by the Department:

mbwpwholesystemltdemonstrators@dh.gsi.gov.uk

Local Government White Paper

The DCLG launched their White Paper, [Strong and prosperous communities](#), a radical programme to improve the quality and standards of public services. The paper includes plans to create new roles for local government to:

- develop neighbourhood charters setting out local standards and priorities that citizens and communities can expect
- simplify processes for setting up tenant management organisations
- strengthen local involvement and participation mechanisms
- encourage councils to create Parish Councils
- develop a choice of leadership models around elected mayors, unitary status of counties and scrutiny arrangements
- make better links with employment, skills and renewal programmes
- require councils to prepare Local Area Agreements and duties for joint working with partners
- establish Comprehensive Area Agreements to monitor, support, assess performance
- provide councils with three year funding settlements
- help deliver community cohesion

The White Paper has implications for the delivery of housing, care and support services, including ensuring better service integration, commissioning and partnership working. Copies of the Paper are available at <http://www.communities.gov.uk/index.asp?id=1503999> and the Networks will be publishing a fuller briefing shortly.

Supporting People procurement framework

This new [DCLG guidance](#), endorsed by the Care Services Improvement Partnership, is now available on—line to read/download at www.spkweb.org.uk/Subjects/Capacity_building/Procurement+guide+templates.htm

Views sought on Building Regulations

[Achieving Building Standards](#) - The DCLG are inviting views on the effectiveness of enforcing and complying with Building Regulations. There are six questions on the discussion forum on their website to help draw out the key issues affecting future regulation and enforcement arrangements. If you want to contribute, visit the [DCLG](#) and view the

questions. Comments are required by 13 December 2006. <http://forum.communities.gov.uk/achievingbuildingstandards>

OTHER NEWS

Congratulation to **Sonali Gardens**. It was named the best social care initiative of the year by the Association of Public Sector Excellence. For info on the scheme, see the [Housing LIN case study no. 7 Supporting Diversity in Tower Hamlets](#).

Telecare Newsletter

CSIP Telecare eNewsletter for November 2006 - PASA conference edition.

(MS Word - 3079Kb):

http://www.cat.csip.org.uk/nl/?l=26_1_1_1

2006 (PDF - 1768Kb):

http://www.cat.csip.org.uk/nl/?l=26_1_1_2

Consultation launched to improve mental health Have your say on the future of the Care Programme Approach

As part of the drive to make mental health services more responsive to the needs and wishes of the people that use them, the Government has launched a public consultation on its review of the Care Programme Approach (CPA)

Comments on the proposals and examples of positive practice are invited before 19 February 2007. Please send responses to:

cpareview@londondevelopmentcentre.org or
11-13 Cavendish Square, London, W1G 0AN

The consultation documents, summary of proposals and the positive practice proforma can be found at www.nimhe.csip.org.uk/cpa

NEW HOUSING LIN PUBLICATIONS



Report - Dignity in Housing

[This new report](#) and accompanying checklist takes a detailed look at policy and practice in relation to achieving dignity in a housing setting. Its main purpose is to give practical examples and guidelines on how providers of care can promote the dignity of

their service users.

Download from www.cat.csip.org.uk/housing under 'Dignity in the A-Z Index).

Factsheet 18 – Delivering End of Life Care in Housing with Care Setting

[The aim of this Factsheet](#) is to raise awareness among housing with care practitioners and providers of the current agendas and developments in practice around end of life care. It considers:

- Current policy on end of life care;
- Definitions of end of life care;
- Tools to assist with the development of generalist and community end of life care provision, notably the *Gold Standards Framework*, the *Liverpool Care Pathway for the Dying Patient*, and the *Preferred Place of Care*;
- Implications for end of life care in housing with care settings.

A list of references and useful contacts are provided at the end of the factsheet. Download from www.cat.csip.org.uk/housing under 'Factsheets' in the A-Z index.

Case study - Floating Support in North Yorkshire

We will have a new case study on the website this month on floating support services for older people. It sets out how Broadacres Housing Association in North Yorkshire first developed the service prior to the introduction of the Supporting People programme and how the service has developed since that time. <http://www.cat.csip.org.uk/index.cfm?pid=112>

Viewpoint – Advocacy in Westminster

Recently published in *Community Care*, this article examines the work of two agencies in helping older people with a variety of needs, and highlights the current problems in bringing these services to a wider range of users.

<http://www.cat.csip.org.uk/index.cfm?pid=193>

Report – Housing Options for people with a learning disability

Jeremy Porteus will be launching "[Enhancing Housing Choices for People with a Learning Disability](#)" at the *Pavilion Learning Disability Today* Conference on the 22nd November. This has been produced by Yvonne Maxwell from the Housing LIN and Nigel King from Housing and Support Partnership.

Good quality housing, with the right care and support, can enable almost anybody to live independently. It makes it possible to choose where and with whom to live. It should enable people with a learning disability to link in with their local community; to access services and opportunities such as leisure, employment, transport and education. This enables building wider networks of support both formal and informal.

<http://www.cat.csip.org.uk/index.cfm?pid=246>

This paper explains the range of accommodation options for people with a learning disability and some of the issues that need to be considered. It is aimed at workers who advise and support people with a learning disability to identify and extend their housing choices. It can also be used by commissioners and providers to check the range of housing choices and support available locally.

An accessible version for people with a learning disability and one for family carers will be produced.

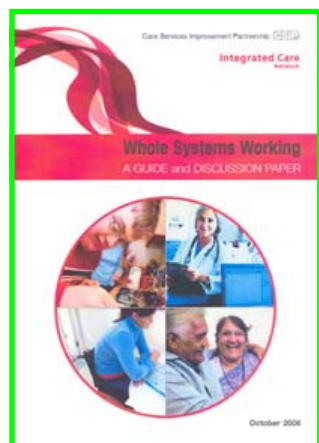
Policy Briefing - Learning Disabilities and Housing

To coincide with the publication of the report reviewed above, the Housing LIN is issuing this [new briefing](#) available on our website under 'Briefings' in the A-Z index. <http://www.cat.csip.org.uk/index.cfm?pid=390>

If you have any examples relating to the above that you wish to share with the Housing LIN or want to recommend other areas of interest, please email these to housinglin@cat.csip.org.uk.

NEW CSIP PUBLICATIONS

Whole Systems Working – A Guide and Discussion Paper (Published by the Integrated Care Network, October 2006)



With an increased policy drive towards joint working between health and social care, the concept of whole system working continues to bear great significance yet it is a concept still very much in its infancy. [This discussion paper](#) aims to develop the debate around the factors behind whole systems working and explores issues in

managing a whole system. A revision of the earlier

ICN discussion paper published in 2004, this paper makes practical suggestions as well as gives illustrations of whole system working in practice.

Download at http://icn.csip.org.uk/nl/?l=5_1_1_1



DH Wheelchair report

Out and about - Wheelchairs as part of a whole systems approach to independence.

This document provides an overview of the current state of wheelchair provision. It makes recommendations on how the NHS, working with partners, can

improve outcomes for wheelchair users. It outlines how timely and appropriate provision can contribute to health, well-being, independence, and inclusion. The main report goes along with a summary report. www.dh.gov.uk

Factsheet supporting CSIP's Telecare Implementation Guide

[Building an evidence base for successful telecare implementation – updated report of the Evidence Working Group of the Telecare Policy Collaborative chaired by James Barlow.](#) The purpose of this document is to alert care and support services to the issues relating to the evidence for telecare and its role in identifying which telecare applications to invest in and how to implement them. The Guide and other factsheets are available online at www.cat.csip.org.uk/telecare.

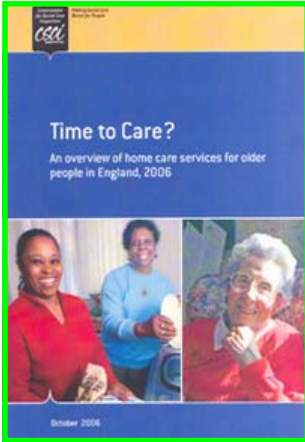
NEW DH PUBLICATIONS

New DH products in Practice Based Commissioning

The [Department of Health](#) is issuing a range of news, tools and guidance to support the implementation of practice based commissioning (PBC). PBC is about engaging practices and other primary care professionals in the commissioning of services. Through PBC, front line clinicians are being provided with the resources and support to become more involved in commissioning decisions. Visit <http://www.dh.gov.uk/PolicyAndGuidance/OrganisationPolicy/Commissioning/PracticeBasedCommissioning/fs/en>

OTHER USEFUL REPORTS & RESOURCES

Time to Care?



This [new report for CSCI](#) provides an overview of home care services for older people in England and is essential reading for providers of Extra Care Housing and those developing telecare supported services. The report notes that the tighter targeting of home care towards people with critical levels of need and suggests that this

“intensification” resulted in missed opportunities to prevent crisis and promote well-being.

In addition, the report highlights the challenge of workforce issues, the need for improving commissioning processes and an increasing demand from older people to have a greater say in the choice and control of home care. Lastly, it makes a number of key recommendations for councils and their partners, providers and regulators of home care, including reviewing the national minimum standards for domiciliary care.

The report can be downloaded at www.csci.org.uk

CABE Inclusive Design

[The principles of inclusive design. \(They include you.\)](#)

This guide to the principles of inclusive design marks the extension of CABE’s role in this important area. As we take responsibility for support of the government’s advisory body on the built environment needs of disabled people, we are determined to champion design that creates places that everyone can use. As the demographic shift towards an ageing population intensifies, we’ll continue to argue that inclusive design is not a choice but a basic essential. The way buildings and spaces are designed should reflect the principles outlined in this guide. They’ll also help users to get from A to B more easily.

www.cabe.org.uk

In Control Report

In Control have released their [report 2003-5](#) for people involved in individual budgets It is necessary reading!

“In Control set out to challenge this problematic situation by exploring how people can be given real

choice and control over their services and thus their lives. This report describes the first stage of In Control’s work. It has been exciting, pioneering work and it has demonstrated that being in control is life enhancing for the individual concerned.”

This report can be found at:

<http://www.in-control.org.uk/news/news.php>

Moor Allerton Evaluation Report

[Report on the Evaluation of Moor Allerton Care Centre](#)

Findings of an evaluation of the Centre funded by MHA Care Group (MHA) and undertaken by Dementia North, the regional dementia services development centre. The evaluation aimed to describe and assess the first year of operation of the new Centre; to make recommendations to MHA in relation to any areas for improvement and development; and, to inform future evaluation and research in this field.

<http://www.cat.csip.org.uk/index.cfm?pid=160>

RESEARCH

Extra Care Housing Survey

EAC wishes to thank the staff of those 71 LIN members who have completed its lengthy extra care scheme questionnaires. Responses to date cover 157 schemes, and EAC is working on a new extra care website including an improved ‘extra care locator’ search facility to accommodate these. In the meantime, use EAC’s existing search facility at <http://www.housingcare.org/search/sheltered-retirement-housing.aspx> for information on extra care schemes throughout the UK.

Findings of the Housing LIN Survey on Extra Care.

In the Spring of 2006, researchers from UCL and Kings conducted a survey of Housing LIN members, to identify and rank order the ‘essential ingredients’ of extra care housing and support. Based on an analysis of the relevant literature, the survey proposed a checklist of twenty-five features that members of the LIN were asked to score on a five point scale, according to whether they thought each was ‘very important’, ‘important’, ‘neither important or unimportant’, ‘unimportant’ or ‘very unimportant’ to the concept of extra care. Space was left for additional suggestions and comments.

A total of 137 responses was received from the members of the network. There was a large measure of agreement that all the features listed were important, but ‘flexible care’, ‘self-contained dwellings’

and a 'homely feel to the building' attracted the highest scores of all. Being located in a 'lively locality' and having a 'day centre' as part of the complex were voted the least important features.

Seven additional features were proposed by LIN members as essential to the concept of extra care. These were; 'developing a shared vision among stakeholders', 'user consultation at all stages of design and management', 'clear information at the point of access', 'assured tenancy agreements', 'well-trained staff', 'a safe and secure environment' and 'value for money'.

Scoring was not affected by respondents' job titles or the organisation they worked for, suggesting that there is a broad consensus among members of the network about what counts as extra care. [The full report](http://www.cat.csip.org.uk/index.cfm?pid=269) is available at <http://www.cat.csip.org.uk/index.cfm?pid=269>. (Housing LIN website under 'Design' in the A-Z Index)

EVENTS

Strategic Commissioning 2 day masterclass, Birmingham 16/17 January

Centre for Urban and Regional Studies, University of Birmingham. Details at: <http://www.curs.bham.ac.uk/seminars/flyers/17-18Jan07.pdf>

Housing LIN regional meetings

11 Jan	London & SE Region (Southwark)
18 Jan	West Midlands (Kidderminster)
23 Jan	NW Region (Liverpool)
7 Feb	Eastern Region (Stowmarket)
Feb (tbc)	NE Region (Middlesbrough tbc)
8 March	Yorks & Humber (Barnsley)
March (tbc)	SW Region conference (tbc)

For details and booking arrangements for all the above events, look on our website under '[What's new](#)' and/or '[Events](#)' in the A-Z index.

Advance Notice – CSIP/Pavilion Housing, Care and Support conference

To coincide with the launch of several Housing LIN factsheets and reports in the New Year, we are supporting [Pavilion's two-day conference](#) on 1 & 2 February 2007 at UMIST, Manchester. The keynote speakers are Terri Alafat, Director of Housing at DCLG, Dwayne Johnson, Director of Adult Social

Care at Halton Borough Council and the Minister, Ivan Lewis MP, Department of Health (invited).

This conference will provide a mix of latest policy guidance for authorities, PCTs and housing, care and support providers and a series of workshops and market place learning sessions, including sessions on homelessness, supported housing, assistive technology and floating support services. The conference promises to put housing, care and support on the map. For further details visit www.pavpub.com. Details are also available on www.cat.csip.org.uk/housing under 'Events' in the A-Z index.



A few CD-Roms and DVDs still available free from HousingLIN@cat.csip.org.uk

- That's My Home – Housing Needs for Older People with Dementia (CD Rom)
- Telecare – Living with Independence (CD Rom)
- **DVD** Embracing Diversity - A look at housing with care
- CD Rom Embracing Diversity - Housing LIN Resources related to the Embracing Diversity DVD

PROMOTE YOUR WORK

The Housing LIN is keen to promote examples of good practice, reports and other events that relate to housing with care for older people. If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to housinglin@cat.csip.org.uk

We welcome your contributions

For further information, contact the **Housing Learning & Improvement Network** tel: 020 7820 1682; or email housinglin@cat.csip.org.uk or write to Housing LIN c/o EAC, 3rd Floor, 89 Albert Embankment, London SE1 7TP