

Care Services Improvement Partnership **HOUSING WITH CARE MATTERS**

Baroness Andrews
OBE, who is driving the
Government's Older
People Strategy for the
DCLG and DH

Page Contents:

1	Extra Care Housing Fund, news
2	Other news
2	Housing LIN new publications
3	Other useful reports & resources
4	Housing LIN survey
5	Extra Care Housing project
5	Events
5	CDs and DVDs

Issue with live URLs and website links

DEMAND SOARS FOR EXTRA CARE HOUSING FUND 2007 – 2008

Bids for the Extra Care Housing Fund have now been received at the Department of Health. **£40m** is available for 2007 –2008 to remodel or develop new extra care housing places with a health emphasis in England in areas where need has been demonstrated.

The fund was four times oversubscribed. The Housing LIN is now working closely with the Department of Health to analyse all the bids. It is anticipated that the results of this bidding round will be announced by the Department of Health in Spring 2007. More details to follow.

NEWS**CSIP appointment**

From Richard Humphries, Chief Executive, Care Services Improvement Partnership:

“Following the decision to integrate the management of our national networks under single leadership, I am delighted to announce that Jeremy Porteus has been appointed as CSIP’s national programme lead for networks. He will become responsible for the Integrated Care Network (ICN), Better Commissioning Learning & Improvement Network, the Housing and Telecare Learning and Improvement Networks. The Integrated Care Network will become the single vehicle for all of these networks”.

Jeremy says, “I am delighted by this appointment and the opportunity to build on the unique learning styles of all the networks to support service improvements and practice development across housing, health and social care”.

We help to improve services and achieve better outcomes for children and families, adults and older people including those with mental health problems, physical or learning disabilities or people in the criminal justice system. We work with and are funded by



OTHER NEWS

Extra Care Housing Fund appointments

The ECH Fund team at the Department of Health is being strengthened by the appointments of Clare Skidmore and Karin Divall. Clare and Karin, on part-time secondment from Kent Council and Brighton & Hove Council, will help manage the 2007-08 ECH Fund bidding round, as well as with the administration of the ECH projects currently funded by the Department.. We look forward to introducing Clare and Karen in the next edition of this enews.

Telecare News

The September CSIP Telecare eNewsletter is now available and contains a range of articles covering telecare and telehealth implementation from across the country. There are also recent telecare announcements from Scotland and Wales. NHS PASA recently announced a national framework agreement for the procurement of telecare equipment and services.

There are still some remaining places available at the two [national conferences](#) on 14th and 23rd of November in London and Leeds; see www.cat.csip.org.uk/telecare .

If you have a telecare news story and would like to be featured in a future newsletter, then e-mail Mike Clark at telecare@csip.org.uk All CSIP Telecare newsletters are now archived at: <http://www.cat.csip.org.uk/index.cfm?pid=434>

HOUSING LIN NEW PUBLICATIONS

The Extra Care Housing Toolkit

In the last ten years, a quiet revolution has begun to take place in terms of the provision of specialist housing, particularly for older people. As Stephen Ladyman, the former Under Secretary of State for Community in the Department of Health, stated in 2003:

“...most older people want services that allow them to retain control over their daily lives with support delivered as and when they need it. What they don't want are rigid and traditional models that take for granted an inevitable and progressive path from living independently to being cared for. Our increasing recognition of housing related services, and extra care housing in particular, - backed up by extra investment and new approaches to housing with care - is part of our policy to deliver this choice and control.”

In order to facilitate the development of this approach [The Extra Care Housing Toolkit](#) explores how this form of provision may be developed, designed and Delivered across the state, voluntary and independent sectors. Developed by the Institute of Public Care for the Housing LIN, it examines the range of options for extra care from small local schemes to retirement villages, from rented accommodation to purchased properties and from services to people with intensive care needs to no needs at all. Just as importantly, the Toolkit also discusses the principles and ethos underpinning the development of extra care and explores how the concept may be used for groups other than just older people.

[The Extra Care Housing Toolkit](#) covers six distinct topics:

- .. What is Extra Care Housing?
- .. Planning the Development of Extra Care.
- .. Undertaking a Needs Analysis and Forecasting the Demand for Extra Care.
- .. Analysing the Current and Potential Supply of Accommodation and Services.
- .. Implementing Successful Extra Care Schemes.
- .. Monitoring and Evaluating the Success of Extra Care.

Each chapter is designed to stimulate thinking about extra care, offer a host of references and best practice material for the reader to consult and concludes with a range of tools, exercises and checklists for use with a range of staff in planning provision.

[The Toolkit](#) is available free of charge, in PDF format, on the Housing LIN website at www.cat.csip.org.uk/housing. In addition, the toolkit material is also available in a Microsoft Word format to facilitate adaptation and local customisation for wider use by commissioners and planners. Full URL link: <http://www.cat.csip.org.uk/index.cfm?pid=478>

Two new case studies:

Commissioning an Extra Care Scheme from Social Services' Perspective – Leicester City Council – from needs analysis to start on site

This new [Housing LIN Case Study no.24](#) describes the process that Leicester City Council and its partner, Hanover HA went through to achieve success in its bid to the Department of Health Extra Care Fund and the Housing Corporation for capital grants.

Older Persons Floating Support Services in North Yorkshire

Case Study no. 25, to be published shortly, is an example of a floating support scheme based around sheltered housing schemes managed by Broadacres HA in North Yorkshire. Developed before Supporting People, the support scheme required some changes to meet the new requirements.

Case Studies are available on our website www.cat.csip.org.uk/housing under 'Case studies' in the A-Z Index.

A new regional briefing

From Healthier Homes to Healthier Lives -

A new [South East edition](#) of the Bulletin previously issued for the South West and advertised in our E-news of May 2006. It provides useful fact and figures on the role of housing in improving health and well-being of older people in the South East region. Copies of both documents are available on our website www.cat.csip.org.uk/housing under 'Housing & Health' in the A-Z Index.

Other publications in the pipeline

The Housing LIN has commissioned the following:

- a look at substance users and supported housing
- a briefing on housing options for people with learning disabilities
- a case study report on housing, health and homelessness services
- a case study on telecare and community matron services
- a report on Dignity and housing: examples of practice
- a report on End of Life Care and Extra Care Housing
- a fact sheet on charging and Extra Care Housing
- Models of user involvement in supported housing
- a fact sheet on floating support services for older and vulnerable adults
- a good practice note on Extra Care and planning issues
- a DVD and resource guide on housing for people with learning disabilities

If you have any examples relating to the above that you wish to share with the Housing LIN or want to recommend other areas of interest, please email these to housinglin@cat.csip.org.uk.

OTHER USEFUL REPORTS & RESOURCES

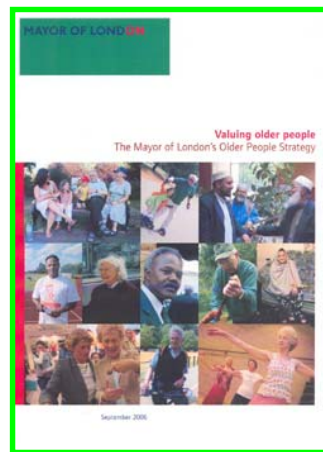
Housing the next generation

This new report from the Town & Country Planning Association provides a helpful overview of the impact of population growth and projected housing demand. It highlights number of key factors that will influence local and regional housing markets. These include:

- an ageing population
- immigration
- changing household composition, and

Copies of the executive summary and/or to order a copy of the report, go to www.tcpa.org.uk

Valuing Older People



The Mayor of London recently launched the Greater London Authority's Older People Strategy, Valuing Older People. The strategy sets out the actions which the GLA will take to aim to make a difference to the lives of older people living in London.

CSIP and the Housing LIN contribute to the strategy and there is a specific chapter on housing and homelessness, including references to extending the housing with care choices of older people.

Copies of the strategy, summary and accompanying action plan are available at www.london.gov.uk/mayor/strategies/older_people/index.jsp

Reaching Out: An Action Plan on Social Inclusion

This recent report from the Cabinet Office sets out the next steps in the government's approach to tackling the problems of social exclusion. The report provides some guiding principles across local economies on supporting people experiencing, or at risk of severe social inclusion, including:

- better identification and early intervention of need
- Identifying what works
- Multi-agency working
- Personalisation, rights and responsibilities

- Supporting achievement and managing underperformance

It also takes a detailed look at specific actions that benefit early years, children & teenage years, and adults. For example, developing alternative approaches to improving outcomes for people with chaotic lives and multiple needs.

The LIN will be producing a detailed briefing on the Action Plan but in the meantime copies of the report are available at www.cabinet-office.gov.uk And if you want to comment on the report, contact setaskforce@cabinet-office.gsi.gov.uk

Moving On – The meaning of activity for homeless people

Help the Aged's report (Willcox 2004) explored older homeless people's experience of social isolation and loneliness. Following on from the themes introduced in that document, [Moving On](#) explores the meaning of activity for older people. The study includes a range of group activities including social, leisure, educational and physical activities. Outcomes for service users were examined from two homelessness projects in London providing group activities for older people.

[Moving ON](#) (linked) can be downloaded from www.helptheaged.org.uk or ordered (£10.00) at info@helptheaged.org.uk

Emerging Role of Sheltered Housing

ERoSH have published 6 leaflets, each aimed at a different audience, addressing the ERoSH aims of improving joint working between housing and other agencies and increasing awareness of sheltered housing.

- Information and checklist for hospital and primary care staff
- Checklist for sheltered and retirement housing providers
- Action on sheltered and retirement housing – a checklist for social services
- Sheltered housing has changed – Nine key questions and answers
- Domiciliary care – a good practice guide for sheltered and retirement housing staff
- Supporting People: a guide and checklist for sheltered housing staff

These leaflets are downloadable free from our website (www.shelteredhousing.org) under publications or available as hard copies for purchase, via the above website.

New DVD about community links in extra care housing

“**Court and community in companionship**” is a new 10 minute DVD from Housing 21 that shows how extra care housing is used as a centre for community activities – a place which provides a lively environment in which people can meet, have fun and enjoy new experiences.

It's all about offering choice – from artistic endeavours, social events, food co-ops and cafes to physical activities, pampering and advice sessions, it showcases examples from Housing 21's experience in this field. From this DVD it is clear that to enable older people to live the lives they want and deserve and to improve people's health and well being extra care housing must be at the centre of the community where local people and residents, despite their frailties, can remain active and independent.

Copies of the DVD can be obtained from Lydia McDaid at Housing 21 - email Lydia.McDaid@housing21.co.uk. Phone 0207 874 7500

For further information about Housing 21 contact Siobhan Moore, Head of New Business. – email Siobhan.moore@housing21.co.uk Telephone 01480 425220

HOUSING LIN SURVEY

The Housing LIN carried out an on-line survey to investigate how users access and use the Housing LIN's resources, whether users can find the information they require in an efficient and timely manner, and whether any areas are under-used or difficult to access, and therefore could be improved.

Many thanks for everyone who took time out to complete our questionnaire. The Housing LIN web pages get over 2000 visits per month. Early findings from the survey indicate that respondents find the information provided through these pages very clear and consistent, and of extremely high quality. However, due to the variety and depth of material produced some of the information and resources are becoming more difficult to locate. Some respondents thought that an improved and more intuitive navigation system may give the Housing LIN a stronger identity and enable users to access information more promptly.

In addition, we received several helpful comments on making improvements to the way we promote regional activity/networks, events and make better

use of the discussion forum. We are now pulling together the comments/results and will use these to inform the design, structure and content of our web pages. Thank you.

EXTRA CARE HOUSING PROJECT

Raising the stakes: Promoting Extra Care Housing

Thanks from Elderly Accommodation Counsel (EAC) to all those who have taken the time and trouble to complete and return its extra care housing questionnaires. All of you will see a much improved presentation of your schemes in the CSIP Extra Care Housing Locator and on EAC's website www.HousingCare.org.

Data collected through this survey will also feed into *Raising the stakes : Promoting extra care housing*, a project featured in the last edition of *Housing With Care Matters*, which aims to help raise the profile of extra care housing and deliver a series of practical outputs for commissioners and providers.

If you have not yet returned your questionnaires to EAC, we hope you will still do so. And if you know of any extra care schemes that aren't on EAC's website, please email whatever details you can to Alex Billeter at housinglin@cat.csip.org.uk.

EVENTS

How to get the best from telecare 17 November 2006 (tbc)

Future Healthcare Network is planning a one-day seminar on building a business case for telecare: how to work with your local authority to plan effective use of the Preventative Technologies Grant. This will be a joint event with Care Services Improvement Partnership (CSIP) and the Forum for Innovation in Telecare (FIT), and we'll be inviting representatives from local authorities and the NHS. Date and venue are yet to be confirmed, but to register your interest in this event please contact:

james.wyver@nhsconfed.org .

Autumn Housing LIN regional meetings

18 Oct London & SE Region (Tunbridge Wells)

2 Nov SW Region (Plymouth)

18 Jan West Midlands (Dudley)

(Other regional dates to be announced)

To register your place at our regional events, contact housinglin@cat.csip.org.uk

Other Housing LIN associated events

14 Nov Extra Care conference (Bristol)
<http://www.bristol-city.gov.uk/ccm/navigation/housing/supported-and-sheltered-housing>

14 Nov NHS PASA Telecare conf (London)
<http://www.pasa.doh.gov.uk/eat/telecare%20nfa%20awareness%20day%20final.pdf>

22 Nov Learning Disability Today Exhibition (London) <http://www.pavpub.com/pavpub/ldtoday/LDTLondon/index.htm>

23 Nov NHS PASA Telecare conf (Leeds) <http://www.pasa.doh.gov.uk/eat/telecare%20nfa%20awareness%20day%20final.pdf>

7 Dec CSIP Prevention conference (London)
<http://www.csip.org.uk>

1 & 2 February – CSIP Housing, Care and Support conference (Manchester)
<http://www.pavpub.com>

CD-Roms and DVDs

A few CD-Roms and DVDs still available free from HousingLIN@cat.csip.org.uk

- That's My Home – Housing Needs for Older People with Dementia (CD Rom)
- Strategic Moves – Thinking, planning and delivering differently – Strategic Commissioning of Services for Older People (CD Rom)
- Telecare – Living with Independence (CD Rom)
- **DVD** Embracing Diversity - A look at housing with care with accompanying **CD Rom** Embracing Diversity - Housing LIN Resources related to the Embracing Diversity DVD

PROMOTE YOUR WORK

If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to housinglin@cat.csip.org.uk

We welcome your contributions

For further information, contact the **Housing Learning & Improvement Network** tel: 020 7820 1682; or email housinglin@cat.csip.org.uk or write to Housing LIN c/o EAC, 3rd Floor, 89 Albert Embankment, London SE1 7TP