

**CHANGE AGENT TEAM
RECORD OF PRACTICE IDEAS AND INNOVATIONS**

*Please record any new ideas in service provision, (service re-design, successful partnerships etc) or big or **small** innovative practices/processes that appear to have a significant impact on service delivery (e.g. flagging specific patient notes to identify a risk factor). Please check that the 'contact' is happy to be contacted to explain their practice*

These are practices and ideas heard about or seen on visits by the changes agents. We think they could be applied in other situations and should be shared more widely. They have not necessarily been evaluated, nor are they endorsed by the Change Agent Team.

Name of Organisation: Norfolk County Council, Broadland Housing Association and South Norfolk Council	
Service: (e.g. physiotherapy, care management) Extra Care Units for Dementia Sufferers	
Contact: Ros Lyons	Tel No: 01603 223434
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Key Words (3-4 words which sum up the service, for cataloguing purposes) Extra Care Units for Dementia Sufferers	
<i>Brief description of the 'new practice/bright idea'</i> We are developing extra care units which are both self-contained and integrated into the main scheme. This work is at an early stage and is an area in which we are interested in learning more about.	
<i>Impact of the introduction of the change/development</i> No units functioning yet.	
<i>Why did this change/development 'work'? Could it be replicated?</i> It can be replicated.	
<i>Has the practice been formally evaluated? Please describe briefly.</i> No	
Submitted by: Ros Lyons	Date: 14.11.02

Email back to Tempcat@doh.gsi.gov.uk

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