## CHANGE AGENT TEAM RECORD OF PRACTICE IDEAS AND INNOVATIONS

Please record any new ideas in service provision, (service re-design, successful partnerships etc) or big or **small** innovative practices/processes that appear to have a significant impact on service delivery (e.g. flagging specific patient notes to identify a risk factor). Please check that the 'contact' is happy to be contacted to explain their practice

These are practices and ideas heard about or seen on visits by the changes agents. We think they could be applied in other situations and should be shared more widely. They have not necessarily been evaluated, nor are they endorsed by the Change Agent Team.

Name of Organisation: Peabody Trust	
Service: (e.g. physiotherapy, care management) Registered Social Landlord (Provider of Sheltered Housing, Lunch Clubs, Community Support Project, Residential Care, Day Care & Resource Centre)	
Contact: Sue Causton, Head of Support & Agency Services	Tel No: 020-7922-5790
email address: suec@peabody.org.uk	
Key Words (3-4 words which sum up the service, for cataloguing purposes) Darwin Court	
Brief description of the 'new practice/bright idea	
76 life-long homes for people over 50, with innovative community facilities, including health care suite, swimming pool, restaurant, multi purpose training suite. Darwin Court is a new concept of providing housing to older people, which enhances peoples' quality of life through life-time homes, exciting holistic services, which include health, cultural and learning opportunities.	
28 of the tenants will have support needs offering 24 hour support (there is one full-time support worker post and these tenants will be linked up to Central Control)	
Impact of the introduction of the change/development	
This is a new build scheme, which will be handed over at the end of March 2003. The impact of the scheme has not yet been monitored. However extensive research was under taken with 500 older people (over 45s) in Southwark to find out how they perceived their own needs. The survey found that many older people would like the chance to learn and mix with other older people and have the opportunity to try out new interests and activities.	
Why did this change/development 'work'? Could it be replicated?	
Peabody believes this scheme could be replicated. Our approach to working with older people is based on the ethos of 'community regeneration', which enables older people to be part of their community and to develop people's potential. Darwin Court will enable a mix community of older people to live together to build a mutually supportive community	
Has the practice been formally evaluated? Please describe briefly.	
Submitted by: Sue Causton	Date:11/11/02

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