

HOUSING WITH CARE MATTERS



Page Contents:

1	News update
2	Policy News
3	Capital Funding News
4	New Housing LIN Publications
5	Telecare LIN Briefing
5	Other Useful Publications
7	Research News / Information Requests
8	Regional News & Information
8	Housing LIN Supported Events
9	LIN Regional Events

**Issue with live URLs
and website links**

Season's Greetings from everyone at the Housing LIN

NEWS UPDATE

Getting Personal - Putting People First

On 10 December, the DH announced a £520 million Social Care Reform Grant over the next 3 years to transform care and independent living for older and disabled people through the introduction of personal care budgets and a concordat between central and local government, NHS and Social care. For further details see our policy news section on p2 of this enews.

More Extra Care Housing funding forthcoming

The Local Authority circular LASSL(DH)(2007)2 accompanying the Social Care Reform Grant also highlights a number of specific revenue and capital programme that the DH will be taking forward to enhance independent living opportunities for older people. This includes a further £80m grant programme for extra care housing over the next 2 years, approx £40m per annum. Further details of the bidding arrangements are expected in early 2008.

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Localauthoritysocialservicesletters/DH_081123

(contd. on next page)

POLICY NEWS

Transforming Social Care - Putting People First

On 10 December Health Secretary Alan Johnson announced an extra £520 million of ring fenced funding to transform Social Care over the next three years through the introduction of Personal Care budgets.

The extra £520m will be allocated to councils as a Social Care Reform grant over the next three years. The grant is worth £85m in 2008/09, £195m in 2009/10 and £240m in 2010/11. It also includes some NHS resources in recognition of the impact social care can have on improving people's health and well-being.

The new concordat set out in *Putting People First* identifies the following elements that will be central to transformed local services:

1. The vast majority of people who receive funded care using their own personal budgets so they can decide which support services they want. An increasing number supported to use direct payments
2. High quality care homes, homecare and day services to be rewarded. Poor performers failing to respect people's dignity to no longer be used by local councils and the NHS
3. First-stop shops offering information, advice and advocacy to help people, irrespective of their means, choose care for themselves or a family member
4. Local councils and voluntary organisations taking joint responsibility for tackling loneliness and isolation amongst older people
5. Carers to be treated as equal partners and experts by professionals. New specific support for carers will be announced by the PM in spring 2008.
6. Assessments and paperwork to be streamlined so social workers are able to spend more time on the frontline and less time with their computers
7. Co-located services, e.g. social workers based in primary health centres alongside GPs and nurses
8. A network of 'champions' in every community promoting dignity for older people
9. Inter-generational programmes bringing older and younger people together in schools, day centres and neighbourhood housing schemes
10. New technology to be at the heart of ensuring people can remain in their own homes and live independently.

Further details are set out at:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_081118

Supporting People funding news

The CLG announced £4.9bn funding for the Supporting People programme over the next three years last week. The funding will help over a million vulnerable people each year, including victims of domestic violence, teenage parents, older people and those with mental health problems - enabling them to live independently in their accommodation. Supporting People funding will total £1.686bn in 2008/2009, £1.666bn in 2009/2010 and £1.636bn in 2010/11. Indicative allocations per local authority are available at [www.local.communities.gov.uk/finance/0809/specgrant/supporting people.xls](http://www.local.communities.gov.uk/finance/0809/specgrant/supporting%20people.xls)

National Housing Strategy for an Ageing Society

This is now due to be launched in early 2008. To accompany the strategy, the Housing LIN is working on a toolkit to support commissioners and providers develop local strategies as well as a sector specific Information Resource Pack for providers of housing, care and support services for older people. More details in our spring newsletter.

World Class Commissioning

The Department of Health is transforming the commissioning health and care services in the NHS to drive unprecedented improvements in patient outcomes. It has worked with commissioners and their partners to develop a vision for world class commissioning and a set of 11 organisational competencies.

Delivery of this vision will take place within an assurance system. This will improve performance and development, and reward commissioners as they move from their current position towards world class standards.

The WCC webpage has further information on the following elements:

- Vision
- Competencies
- Innovation
- Support and Development
- Assurance System

<http://www.dh.gov.uk/en/Policyandguidance/Organisationpolicy/Commissioning/Worldclasscommissioning/index.htm>

Establishing LINKs - engaging with local communities

The Local Government and Public Involvement in Health Act 2007 introduces important new measures

relating to local government and the involvement of local communities, including commissioners and providers involved in the delivery of services for older and vulnerable people.

Backed up by £84 million over three years, LINKs will make it easier for communities to influence key decisions about local health services and hold those services to account. Run by local people, each LINK will cover all the publicly funded health and social care services in a local Authority area - irrespective of who provides them. LINKs will:

- aim to represent everyone in the community - not just existing activists but also those not currently being heard.
- have the power to investigate issues of concern, demand information, enter and view services, make reports and recommendations, and refer issues to local councillors;
- provide a one-stop-shop for the community to engage with care professionals and vice versa.

In addition, the legislation changes the existing duty to consult by clarifying the notion of a 'significant' change to services, so that NHS bodies know when they should consult. It also gives PCTs a new Statutory duty to respond to local people, explaining the activities they are undertaking as a result of patient and public feedback on their services.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsLegislation/DH_076445

Darzi review on the NHS

The interim report on the 'Our NHS, Our Future' review sets out Lord Darzi's emerging vision to develop an NHS which will deliver effective, higher quality services that are safe, personalised to individual needs, and equally available to all, with greater influence placed in the hands of local NHS staff and others working in partnership across the service. Further details can be found at the 'Our NHS, our Future' website: <http://www.ournhs.nhs.uk/>

In addition, the Telecare LIN has produced a briefing (see also page 5) on the implications of Darzi for those involved in telecare and telehealth related provision at:

<http://www.icn.csip.org.uk/telecare/index>cfm?=179>

Valuing People now: from progress to transformation - a consultation on the next three years of learning disability policy

Care Services Minister Ivan Lewis launched a consultation to seek views on the priorities for learning disability for the next three years.

'Valuing People Now - From Progress to Transformation' is a cross-government consultation, which sets the agenda across a range of issues, including health and well-being, housing, employment, education and community inclusion.

It builds on the vision set out in Valuing People (2001) which was the first white paper on learning disability for thirty years - a vision based on the four main principles of rights, independence, choice and inclusion.

The consultation closes on the 11th March 2008 and details can be found at:

http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_081014

CAPITAL FUNDING NEWS

Learning Disability Campus Programme

[The White Paper 'Our Health, our Care, our Say'](#) said that NHS residential accommodation (NHS Campuses) should be closed by 2010. The Department of Health is providing some targeted support to meet the Government's objective to move people with learning disabilities from NHS campuses to more appropriate accommodation in the community.

The second stage of bidding for capital under this programme has now opened. Total funding of £175m is being made available to PCTs over three years to 2009-10, to help with the re-provision of people living in NHS campuses. The closing date for applications is noon Friday 25 January 2008.

More information can be found at:

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/DH_080921

<http://valuingpeople.gov.uk/dynamic/valuingpeople216.jsp>

Disabled Facilities Grant

Thousands of older and disabled people will benefit from extra Government funding for home adaptations, such as ramps, stair lifts and easy-access showers. Communities Minister Baroness Andrews announced the increases in the Disabled Facilities Grant (DFG) as part of a package of measures designed at helping people live independently in their own homes for longer.

The DFG will increase by £25 million for 2008/09, a significant increase of 20 per cent, taking central Government funding up to £146 million. Central government funding for DFG has already doubled since 1997 from £57 million to £121 million this year.

The Government also announced plans to strengthen Home Improvement Agencies (HIAs), the locally

based not-for-profit organisations that help homeowners and tenants renting private housing repair and maintain their homes. Further information on these new programmes is available at:

<http://www.communities.gov.uk/news/corporate/573252>

CLG announces £70m hostel grant - Places of Change

In November, Yvette Cooper, the Housing Minister, announced a new £70 million capital to help rough sleepers make a permanent move away from the streets. The investment will fund more than 100 new or upgraded hostels with training facilities to help some of the most vulnerable people in society move on to independence.

The new type of hostels provide on-site training for residents to learn practical vocational skills from catering to sound engineering, and setting up social enterprises.

The two application documents ("Places of Change - Application guidance" and "Places of Change - Bidding proforma") and a third with lessons learnt from the current hostels programme ("Creating Places of Change") can be found on the CLG website at the following link:

<http://www.communities.gov.uk/publications/housing/applicationguidance>

INTERESTED IN HOMELESSNESS? - RELATED INFO FROM THE HOUSING LIN:

Healthy Hostels - Healthy lifestyles for hostel residents: a guide to improve the health and well-being of homeless and vulnerable people

[This new Housing LIN Report](#) is written for health, housing and social care commissioners and for providers of services (including day centres) for people who are homeless or living in a hostel. It was jointly commissioned by the Department of Health and the Housing LIN. It sets out to answer these questions:

- How can we encourage healthy lifestyles amongst people living in hostels for homeless single people and couples without children?
- What are the barriers and drivers to developing healthy lifestyles for this client group?
- What examples already exist of holistic packages of activities and approaches within hostels and day centres?
- What further information is available to support service development?

Available on our website www.icn.csip.org.uk/housing under [Reports](#) in the A-Z Index

New report from Homeless link

Homeless link, jointly with Look Ahead, have produced a guide to resettling older hostels residents, who have specific resettlement needs which require a distinct set of skills and knowledge. This links neatly to the Housing LIN new report mentioned above. The report is a working document and Homeless Link would be very pleased to receive comments or suggested additions to the current information. It is available on the Housing LIN website at:

<http://www.icn.csip.org.uk/housing/index.cfm?pid=527> You can email comments to: sarah.gorton@homelesslink.org.uk

Getting involved with health: an introduction for homelessness professionals

[This briefing paper](#) is a joint publication between the Department of Health, Homeless Link and the Housing Learning and Improvement Network

It sets out ways in which homelessness professionals can engage with health care professionals and seeks to explain the basic premises surrounding the health care structures. Joint working between health services and homelessness agencies can lead to improvements in health care delivery and the health of people who are homeless.

Available on our website www.icn.csip.org.uk/housing under [Briefings](#) in the A-Z Index

Evaluating Homelessness Prevention

Communities and Local Government (CLG), December 2007

This report presents the findings of an evaluation of homelessness prevention initiatives across ten local authorities in England. It covers a range of schemes, including landlord liaison, rent deposit, tenancy support and family mediation services. It also includes schemes set up to help prevent homelessness for people leaving prison.

<http://www.communities.gov.uk/documents/housing/pdf/573347>

NEW HOUSING LIN PUBLICATIONS

Extra Care Housing: Development Planning, Control and Management RTPI Good Practice Note 8

Jointly produced with the Royal Town Planning Institute, this good practice note (GPN) emphasises

the need for a joined up public and private sector response to the housing, health and community implications of demographic change. It aims to support urban and regional planning professionals engaged in forward planning and development management to respond to the growing demand for extra care housing in England. It complements [The Extra Care Housing Toolkit](#), published by the Care Services Improvement Partnership, at the Department of Health, in October 2006.

<http://www.icn.csip.org.uk/housing/index.cfm?pid=516&catalogueContentID=2391>

TWO NEW CASE STUDIES

Dementia Care Partnership: More Than Bricks and Mortar

[This Case Study](#) on the work Dementia Care Partnership (DCP) in Newcastle has a number of features which make it distinctive - possibly unique - and well worth emulating. A complementary range of services for people with dementia and their carers enable individually tailored provision. An underpinning value base commands a high level of commitment from staff and volunteers.

With an emphasis on independent living and individual fulfillment, people with dementia and their carers play a significant role, not only in determining their own support, but in shaping what DCP does. DCP has been awarded "Pathfinder status" by the Department of Health's Social Enterprise Unit and will be going on to develop a series of social enterprises. This case study describes DCP's services and approach.

Available on our website www.icn.csip.org.uk/housing under [Case Studies](#) in the A-Z Index

Anticipating Future Accommodation Needs – Developing a consultation methodology

[This new Case Study](#) describes an innovative approach to obtaining the views of people approaching retirement about their future housing and accommodation needs, and what they might expect / would like or be prepared to fund in terms of support.

The approach has been designed as a simple and easy to use method, that could be part of a local authority's approach to developing a Joint Strategic Needs Assessment and, in particular, a housing strategy for older people. The work is based on using semi-structured focus groups where a number of scenarios are presented to explore preferences for, and expectations of, participants' future housing and accommodation.

Available on our website www.icn.csip.org.uk/housing under [Case Studies](#) in the A-Z Index

(see also POPPI under Other Useful Publications)

TELECARE LIN BRIEFING

Our NHS our future: NHS next stage review - Interim report October 2007

The Darzi Review, *Our NHS, our future: NHS next stage review* (Department of Health, October 2007) takes stock of progress made in recent years towards the vision of a patient-centred NHS set out in the NHS Plan (Department of Health, 2000). It challenges us to look ahead for the next decade and consider what more we could and should be doing to respond to people's rising aspirations. What does this mean for telecare and telehealth?

[http://www.icn.csip.org.uk/library/Resources/Telecare/Telecare_advice/Telecare NHS our future briefing note 01 12 07.doc](http://www.icn.csip.org.uk/library/Resources/Telecare/Telecare_advice/Telecare_NHS_our_future_briefing_note_01_12_07.doc)

OTHER USEFUL PUBLICATIONS

Comparative evaluation of models of housing with care for later life

This Joseph Rowntree Foundation publication studies seven different housing with care schemes for older people in England.

A growing number of housing schemes for older people combine independent living with relatively high levels of care. However, there are questions about what, if any, model works best for older people. The authors examine how different models of housing with care address the needs of older people.

The longitudinal study compares seven different housing with care schemes, including 'village' style and smaller schemes operated by a range of provider organisations in different locations. It considers:

- what makes schemes distinctive;
- services and resources; and
- how different needs for housing, care and support are balanced.

<http://www.icn.csip.org.uk/housing/index.cfm?pid=528&catalogueContentID=2395>

Towards Lifetime Neighbourhoods: Designing sustainable communities for all

This discussion paper by the International Longevity Centre and the CLG was produced as part of the

development work behind the forthcoming National Strategy for Housing in an Ageing Society.

Many of us are aware that we live in an ageing society but the impact of these changes is often narrowly framed within a specialist, welfare, health or social care-based perspective. It is unusual for us to consider how neighbourhoods should respond to older people's experiences in the wider, 'day-to-day' built environment. This paper looks at what constitutes "lifetime neighbourhoods" and the relationship with sustainable communities for all.

<http://www.icn.csip.org.uk/housing/index.cfm?pid=528&catalogueContentID=2420>

Supported Housing and the Law

Published by Legal Action Group and Sitra, "Supported Housing and the Law" is designed to equip the providers of supported housing, their advisers, and service users with an accessible and user-friendly introduction to the complex legal and regulatory framework which governs supported housing. Complex issues are helpfully illustrated with case studies, frequently asked questions and summaries of key points.

For more information and to purchase a copy, visit <http://www.lag.org.uk/Templates/System/Publications.asp?NodeID=92029&Mode=display>

Report of a legal judgement - Lewisham London Borough Council v Malcolm

The Court of Appeal has held that where a local authority seeks possession against a disabled person who has lost security of tenure under the Housing Act 1985 for a reason relating to that disability the court must dismiss the claim for possession if satisfied that the claim is unlawful under the Disability Discrimination Act 1995.

Details on the Arden Chambers website: <http://www.ardenchambers.com/Eflash%20275.pdf>

Promoting Independence Self-Assessment Tool

[The White Paper "Our health, our care, our say"](#) emphasises the need for health and local government to make a shift towards promoting independence, prevention and early intervention. Subsequent guidance on commissioning for health and well being and the new national set of indicators have strengthened this focus.

This tool from the DH Partnership for Older People Pilots allows local authorities and health communities to work out their strengths and areas for further work on this agenda. It can be downloaded

and used as a tool within a system, with or without external facilitation. It can be a very effective tool for working out the priorities for the older people's dimension of Local Area Agreements.

<http://www.cat.csip.org.uk/index.cfm?pid=597>

Predicting who will need costly care

This new study from the Kings Fund suggests that as the population ages, the prevalence of complex conditions requiring intensive social care will increase to a point where the costs are difficult to sustain. To avoid this crisis, it states that preventive 'upstream' interventions should be targeted at those people at lower, emerging risk. Evidence suggests that these interventions could avoid future admissions to care homes. The study argues that an assessment tool could be developed to effectively focus resources and preventive measures in tackling this problem and highlights a number of models to support early interventions across housing, health and social care.

For more information, visit

http://www.kingsfund.org.uk/publications/other_work_by_our_staff/predicting_who.html.

Older Persons Housing Design: A European Good Practice Guide,

This is a new publication from the Wel_hops Project which has looked at more than 40 housing schemes across Europe to identify those design features that contribute to helping older people remain independent in their own homes, enabling them to be a part of the community and promoting a high quality of life.

This guide has been designed to be non-technical and jargon free to help bridge the gap in understanding and communications between older people and those responsible for funding, designing and developing housing, and also as a learning resource for aspiring professionals. The guide is also accompanied by a short film on DVD featuring best practice from UK and Italian award winning schemes, including interviews with professionals and residents.

For copies visit the Welhops website at:

<http://www.welhops.net/activities.asp>

or contact the UK leads at:

housing.strategy@brighton-hove.gov.uk

POPPI

POPPI v1.1 released on 31 October 2007

The population information in the Projecting Older People Population Information System (POPPI) has been updated with the revised 2004-based long term sub national population projections published by National Statistics Online on 27 September 2007.

More information on POPPI can be found under the following link:

<http://www.csip.org.uk/~csed/workstreams/demand-forecasting—capacity-planning/poppi.html>

(see also new LIN publication on [Anticipating Future Accommodation Needs](#))

Designed to Deliver - reducing the isolation of older people in rural communities

The Housing Associations' Charitable Trust (HACT) has published the first key findings from its Older People's Programme in November 2007.

By focusing on local conditions and understanding individual needs, pioneering rural services can improve older people's housing. This insight document focuses on learning from 8 projects which pioneered different solutions to the social exclusion of older people in rural communities.

Download from:

<http://www.icn.csip.org.uk/housing/index.cfm?pid=528&catalogueContentID=2400>

The Power of Personalisation

This short film has been produced by the Local Government Channel and the Care Services Improvement Partnership. It discusses Personal Budgets.

It was shown at the National Children's and Adult Services Conference in Bournemouth on 17-19 October.

Watch The Power of Personalisation (CSIP, October 2007) here:

<http://www.csip.org.uk/power-of-personalisation>

Keep warm keep well this winter

Keep Warm Keep Well is a national campaign to reduce cold-related illness and deaths during winter. You'll find information and advice about how to stay well in winter by keeping warm and what financial support is available under the following link:

http://www.direct.gov.uk/en/groups/dg_digitalassets/@dg/@en/documents/digitalasset/dg_069811.htm

RESEARCH NEWS/INFORMATION REQUESTS**Reviewing Nomination Arrangements in ECH**

The Housing LIN has commissioned Trimmer CS (Housing Consultants) to undertake research into nomination arrangements for extra care housing. They would like to hear from providers, housing authorities, social care commissioners and service users about their experience of nomination arrangements in ECH, and identify examples of innovation and good practice. The results will contribute to a forthcoming fact sheet, which will be available through the Housing LIN.

Areas of particular interest include:

- Tensions (and how to resolve them!) between Housing and Social Services priorities – the linkages between case management and housing nominations
- Maintenance of balanced communities in ECH
- Experience of choice based lettings and nominations to ECH
- Comparisons between nominations to ECH and those to villages, care homes and sheltered housing schemes: referral pathways and care needs
- Experience of working with Direct Payments and Individual Budgets
- The interface between sales programmes and nomination agreements

Please contact Lawrence Miller at Trimmer CS:
020 7395 3650

lawrence.miller@trimmercs.co.uk

The Extra Care Evaluation Update

On 29 November 2007, The Personal Social Services Research Unit (PSSRU – University of Kent) held a feedback seminar on the initial findings of their evaluation the Extra Care Housing Schemes funded by the Department of Health Extra Care Housing Initiative. The full report is expected next year.

PSSRU is a Department of Health funded research centre with a long history of research in the field of care homes for older people. It is developing a programme of research on Housing with Care to investigate alternative settings to care homes, their characteristics and how they affect older people in need of care and support. The presentations given at this seminar contain valuable findings; they are available on our website at: <http://www.icn.csip.org.uk/housing/index.cfm?pid=537&catalogueContentID=2463>

REGIONAL NEWS & INFORMATION

South West Housing LIN news

New extra care schemes:

A new Extra care scheme funded by the Department of Health and the Housing Corporation opened on the 14th November at St Paul's Court Efford, Plymouth. It has been developed by Ridgeway Community Housing Association. The scheme includes 40 one and two bedroom apartments and benefits from 24 hour care staff providing personal care and support tailored to individual needs.

Guinness Care and Support are aiming to open the first Extra Care scheme for Black and minority ethnic elders in Bristol. The regional meeting of the SW LIN planned to take place in March may be held at this new innovative scheme.

More information from the SW LIN at tommy@ridgeway-associates.com

New strategies/reports:

As part of the SW LIN's ongoing IGP funded project "Assessing regional housing markets and developing effective strategies for meeting older peoples housing demands regionally" A group of key people are meeting with the aim of promoting leadership, Innovation and Good Practice in Housing. Anticipated products of the programme include (1) an "Advisory Note" for regional policy makers to "age proof" housing, investment and commissioning strategies, and (2) a resource pack for housing, care and support providers.

Two DVD's have been commissioned in partnership with The Essential Role of Sheltered Housing (EROSH) and will focus on sheltered housing being used as a valuable resource by both its residents and the wider community. The DVD's will focus on good practice many examples of which are in the SW region. This project will be completed by the end of the year and will be available on Housing LIN website early in the New Year.

More information from the SW LIN at tommy@ridgeway-associates.com

Other regions

This is a new section and we are always interested to hear about news from your region.

HOUSING LIN SUPPORTED EVENTS

National Events

Housing, Care and Support annual conference, Manchester

This year's two day conference on 30/31 January brings together speakers from central government, national providers, policy institutes and local authorities to consider the implications of Gordon Brown's new agenda. This is a major national conference with the aim of helping people to share their experience and to learn about what is happening in other parts of the country.

Three key agenda themes will remain crucial to explore from a variety of perspectives:

- personalisation and individual budgets
- efficiency and effective commissioning
- outcomes and contract management

http://www.pavpub.com/pavpub/conferences/HCS_Annual_Conference.htm

Laing & Buisson Extra Care Housing conference, London

This conference on 13 February 2008 is the 11th annual Extra Care conference and will look at key issues affecting the planning, funding and development of extra care housing for older people <http://www.laingbuisson.co.uk/ProductsServices/Conferences/ForthcomingConferences/The2008AnnualExtraCareConference/tabid/511/ProductID/205/Default.aspx>

Financial Inclusion Conference, National Housing Federation, London

This conference on 20 February is a key event for housing associations and stakeholders who are concerned with the future direction of financial inclusion policy and practice in social housing.

<http://www.housing.org.uk/default.aspx?TabID=584>

Extra Care Housing - Servicing New Demographics, London

This conference on the 28th February will examine the development of supply and niche opportunities for independent providers of Extra Care Housing in partnerships with public providers.

<http://www.centaurconferences.co.uk/conferencelist.aspx>

LIN REGIONAL EVENTS

Telecare events

Outcomes from Telecare and Advanced Assistive Technology - Two years of progress:

24th January 2008, London

29th January 2008, Leeds

4th February 2008, Manchester

7th February 2008, Taunton

12th February 2008, Birmingham

Housing LIN regional meetings

North East Region LIN

13th December 2007, Leeds

North West Region LIN

28th February 2008, Blackburn

South West Region LIN

16th January 2008, Truro

West Midlands LIN

31st January 2008, Birmingham

To register for these events, visit our events page at www.icn.csip.org.uk/housing under [Events](#).

A few CD-Roms and DVDs still available free from housing@csip.org.uk

- That's My Home – Housing Needs for Older People with Dementia (CD Rom)
- Telecare – Living with Independence (CD Rom)
- Healthy Homes, Healthier Lives (DVD / CD Rom and support material)
- Strategic Moves – Thinking, planning and delivering differently - Strategic Commissioning of Services for Older People (CD Rom)



PROMOTE YOUR WORK

The Housing LIN is keen to promote examples of good practice, reports and other events that relate to housing with care for older people. If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to housing@csip.org.uk

We welcome your contributions

For further information, contact the **Housing Learning & Improvement Network**
 tel: 020 7820 1682;
 or email: housing@csip.org.uk
 or write to Housing LIN, CSIP Networks,
 Wellington House,
 133-155 Waterloo Road, London SE1 8UG