

Care Services Improvement Partnership **HOUSING WITH CARE MATTERS**Older People  
EAC collection of Positive Images of

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**Issue with live URLs and website links****NEWS: New £96m Revenue Funding for the Campus Reprovision Programme**

People with learning disabilities are to benefit from £96 million in Government funding that will help provide them with better healthcare, community support and employment prospects. The revenue funding, ring-fenced for three years from 2008/09 until 2010/11 will pay for costs incurred as a result of people with learning disabilities moving from campuses to housing in the community.

This will include support for health action planning, workforce training and development, advocacy support for more inclusive community based activities and help to get people into employment.

This follows on from the £175 million announced last year for Primary Care Trusts to help with the capital costs of closing institutional NHS accommodation and providing more appropriate community arrangements for those with learning disabilities.

This new and improved accommodation will give people the opportunity to develop important social skills and the freedom to make everyday decisions.

Care Services Minister Ivan Lewis said:

“This funding opens the door to a better way of life for hundreds of people with learning disabilities, who will now be able to integrate into communities across the country, while given high quality support to lead a full life as equal citizens..”

<http://www.dh.gov.uk/en/SocialCare/Deliveringadultsocialcare/Learningdisabilities/index.htm>

**POLICY NEWS: Homes and Communities Agency**

The successor to the Housing Corporation, the Homes and Communities Agency (HCA) will come into being from 1 December 2008. More details on this in our next e-news but, under statutory arrangements contained in the Housing and Regeneration Act 2008, the HCA will now also “contribute to...good design in England with a view to meeting the needs of people living in England” and defines good design as that which “has due regard to the needs of elderly persons and disabled persons”.

[http://www.opsi.gov.uk/acts/acts2008/ukpga\\_20080017\\_en\\_2](http://www.opsi.gov.uk/acts/acts2008/ukpga_20080017_en_2)

*(contd. on next page)*

The Housing LIN is currently working with the Commission for Architecture and the Built Environment on what may constitute good design for care at home: this builds on our factsheet no 6, design principles for extra care housing

<http://www.networks.csip.org.uk/library/Resources/Housing/HousingAdvice/DesignPrinciplesforExtraCareJuly2004.pdf>

### **Have your say on Comprehensive Area Assessments**

The Audit Commission are inviting responses on the consultation on Comprehensive Area Agreements (CAA). The CAA is to be introduced in April 2009 and will be an innovative way of pulling together information to show how well residents are being served by their local public services, including housing, health and care.

To comment on the CAA proposals, visit:

[www.audit-commission.gov.uk/caa/consultation/asp](http://www.audit-commission.gov.uk/caa/consultation/asp)

The deadline for responses is 20 October 2008.

### **Joint Strategic Needs Assessment (JSNA)**

A website dedicated to Joint Strategic Needs Assessment (JSNA) has been launched on the Department of Health website at:

<http://www.dh.gov.uk/jsna>

It includes a new core dataset which provides a list of indicators what can assist partners in preparing their JSNA, with key information on each indicator, and offers readers the chance to choose specific levels of detail.

The website:

- early identification and involvement of key stakeholders – including older people and other tenants
- Pulls together existing information and documents on JSNA
- Provides tools and resources to support the implementation of JSNA
- Offers links to other websites related to policy and guidance.

The Housing LIN are funding the SW Public Health Observatory to produce a JSNA and housing toolkit to aid strategic planners and commissioners better understand the housing needs of their local populations. Details to follow in a later enews.

### **Housing LIN's response to consultation on the National Dementia Strategy**

The dementia strategy is due out from the DH shortly. In its response to the draft strategy, the network praises parts of the document but says that it risks missing opportunities to achieve strategic outcomes for some people through housing sector services and the independent sector. It says these could prove cost-effective.

The Housing LIN will be producing a briefing on the strategy and key housing aspects for our next enews.

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/Topics/browse/Dementia/CommissioningDementiaServices/?parent=3658&child=4161>

## **NEWS**

### **'Firststop' a New Advice Service for Older People, Their Families and Carers**

The 2005, Office of Fair Trading (OFT) report called "Care homes for older people in the UK. A market study" highlighted a lack of awareness among older people about information sources, confusion about rights, a lack of transparency on pricing of care home fees and avenues of redress. The report recommended that the Government should establish a central information source or one-stop-shop for people to get information about care for older people.

FirstStop, an initiative of four partner organisations: Counsel and Care, Elderly Accommodation Counsel, Help the Aged and NHFA Care Fees Advice is designed to address this issue – and more. It gives advice and information on all forms of care and housing options for older people, and as FirstStop develops it will localise its services by weaving in local partners, providing access to face-to-face delivery, support and advocacy.

One of the main features of FirstStop is that callers will only have to tell their story once. An online customer management system allows all four partners to access client records and input to the advice and information process to meet all the caller's needs.

Telephone: 0800 377 7070

Web: [www.firststopcareadvice.org.uk](http://www.firststopcareadvice.org.uk)

email: [info@firststopcareadvice.org.uk](mailto:info@firststopcareadvice.org.uk)

## TELECARE UPDATE

### The Whole System Demonstrator Programme

The Whole System Demonstrator Programme is considered to be the largest control trial of telecare and telehealth in the world. The findings from the trial over the next two years will provide valuable evidence for the implementation of telecare and telehealth across health, housing and social care. The Department of Health's Programme Manager for this important project, Tim Ellis, is now presenting a regular update on progress on the WSDAN site jointly run by CSIP Networks and the King's Fund for the Department.

([http://www.wsdactionnetwork.org.uk/news/from\\_the\\_dh\\_pilots\\_update/index.html](http://www.wsdactionnetwork.org.uk/news/from_the_dh_pilots_update/index.html))

You can get e-mail alerts as news is released by registering at:

[http://www.wsdactionnetwork.org.uk/about\\_wsdan/register\\_for\\_updates.html](http://www.wsdactionnetwork.org.uk/about_wsdan/register_for_updates.html)

### The national Telecare Advisory Network

The national Telecare Advisory Network (chaired by CSIP's Jeremy Porteus) meeting on 26 November 2008 in London will be looking at telecare and dementia following the planned publication of the dementia strategy. We have space for one Housing LIN member from each region to join us for this important meeting. It will be on a first come first served basis by e-mail to Mike Clark at the CSIP Networks Telecare mailbox at [telecare@csip.org.uk](mailto:telecare@csip.org.uk)

## NEW HOUSING LIN PUBLICATIONS

### New Report

#### Rainy Days, Silver Linings

Using home equity to fund care is studied in a guide published this month by CSIP Network's Housing Learning and Improvement Network. [Rainy Days, Silver Linings](#) looks at both social and political attitudes towards equity release and its use in funding care and the products currently available. It warns that the current downward pressure on housing prices should not prevent a debate because history shows that the market grows steadily over the longer period – providing significant equity for millions of people.

The report draws on research which shows that when the housing market was rising people showed interest in equity release products but were largely hostile to the concept of using the money released to fund care in old age.

Jeremy Porteus, National Programme Lead for CSIP Networks, said: "Policy decisions in this area will affect the care experiences of millions for decades to come, the housing market and lifestyle choices. The trend over the last half century has been a strong rise in housing prices and therefore equity. We cannot let a temporary cooling of the housing market freeze the debate."

The report is available from 1<sup>st</sup> October at [www.networks.csip.org.uk/housing/rainydays](http://www.networks.csip.org.uk/housing/rainydays)

For more information on equity release, see Other Useful Publications on page 4.

### New Factsheet

#### Day Care and Outreach in Extra Care Housing

[Housing LIN factsheet no 28](#) explores the national policy context and key issues for commissioners of day services, the benefits of providing such services within an extra care housing scheme both for the scheme's residents and the local communities, and provides descriptions of a number of schemes and the kinds of additional care and support services which they offer.

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/Topics/type/resource/?cid=4160>

### New Case studies

#### Healthy outcomes in Blackburn and Darwin's Extra Care Housing

[Housing LIN case study no 38](#) offers an overview of Spring Bank Court Extra Care Scheme and includes a discussion of the physical location of the scheme, planning and funding processes, services and facilities offered at the scheme and an analysis of the financial savings to the PCT. It is part funded by a Department of Health grant from the Extra Care Housing Fund.

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/Topics/browse/HousingExtraCare/ExtraCareProvision/SupportServices/?parent=990&child=4148>

#### Implementing an Extra Care Housing Strategy in Oxfordshire - Delivering System Change

[Housing LIN case study no 39](#) reports on the early phases of Oxfordshire County Council's experience in delivering their ECH strategy by exploring a number of aspects of change management from the different perspectives of the key players and stakeholders. It also briefly touches on the monitoring of progress and preparations to evaluate the outcomes of the strategy.

The case study looks at critical aspects of:

- Giving Leadership from the Top
- Addressing Behaviour and Culture
- Engaging your stakeholders
- Communicating
- Designing the Change Programme and Managing the Change Process

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/Topics/browse/HousingExtraCare/Commissioning/Planning/?parent=1013&child=4149>

### **Combining Extra Care Housing with Health Care Services at Barton Mews**

[Housing LIN case study no 40](#) describes Barton Mews, in the rural village of Barton under Needwood in Staffordshire, a private development in partnership with a Primary Care Trust. This development includes extra care housing and a range of community health services, including a GP practice and community hospital, within a single building. It also provides an example of private engagement with extra care housing.

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/Topics/browse/HousingExtraCare/ExtraCareProvision/SupportServices/?parent=990&child=4150>

### **Integrating Retirement Villages with the Local Community at Painswick**

[Housing LIN case study no 41](#) describes Painswick Retirement Village, a private development in the Cotswolds. It profiles the models of housing and care provided and explores integration of the village with the local community. It looks at the challenges of a rural location, in particular access to social networks, transport and amenities.

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/Topics/browse/HousingExtraCare/Commissioning/PrivateSector/?parent=1003&child=4193>

### **De-commissioning and Decanting Sheltered Housing: The Manors, Northumberland**

[Housing LIN case study no 42](#) describes The Manors which was a traditional sheltered housing scheme. A partnership between Milecastle Housing, Northumberland Care Trust and Tynedale District Council resulted in a successful bid to the DH Extra Care Housing Fund to de-commissioning the

existing building and replace it with an Extra Care scheme.

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/Topics/type/resource/?cid=4209>

## **NEW CSIP PUBLICATIONS**

### **Guide to Lord Darzi's Next Steps review of the NHS.**

CSIP Networks has prepared a straightforward guide to Lord Darzi's Next Steps review of the NHS. As well as an overview, the guide offers an information sheet on what the review means for housing and telecare within our new Independent Living Choices Programme. The package also includes an information on integration and commissioning and one summarising SHA responses.

<http://www.networks.csip.org.uk/icn/Resources/Type/ICNResource/?cid=3844>

### **Finding a Place to Live - Help with your plans**

Produced by Jenny Pannell and Maurice Harker for the Valuing People Support Team, this is an important new guide for people with learning disabilities, their families and carers. It covers:

- What sort of housing someone wants
- What help and support they may need to live there
- How to find housing and support
- How to pay for housing and support

[http://www.housingoptions.org.uk/gi\\_news/gi\\_news\\_45.html](http://www.housingoptions.org.uk/gi_news/gi_news_45.html)

## **OTHER USEFUL PUBLICATIONS**

### **Home Equity can personalise services**

Equity release can allow older people greater choice and control over their retirement housing, a report launched this month concludes.

The Aspiration Age research project, led by One Support (the care and support arm of One Housing Group), researched and tested three equity based products.

These included using equity release to fund care and support and housing associations taking an equity stake in both specialist and private homes in return for services.

As well as finding that equity schemes increased

the options open to older people with care needs, the project identified a key role for housing associations and extra care housing. The latter offers a viable alternative to residential care, the project concluded, as it allows older people to continue living independently while accessing changing levels of care and support in response to their needs.

The project was funded by the Housing Corporation and CSIP's Housing Learning and Improvement Network. The report is available at [www.onehousinggroup.co.uk/content/supportservices](http://www.onehousinggroup.co.uk/content/supportservices)

### **Improving Practice in housing for Drug Users – A Partnership Project**

A comprehensive and integrated approach is central to successful housing support for drug users, a paper containing 13 case studies suggests.

The main focus of [this paper](#) is a selection of 13 case studies offering examples of how housing, drug and mental health services have worked together to find sustainable and successful housing solutions for drug users. This paper is aimed primarily at informing and helping those involved in commissioning, planning and delivering:

- housing
- housing services
- related residential rehabilitation
- support services for drug users

It will also be of interest to anyone working with drug users with related housing needs through the criminal justice system, health and social care (hospital and community-based services) or those working with vulnerable groups.

By adopting such an approach, local areas can help prevent homelessness, reduce crime and anti-social behaviour, as well as helping service users tackle their drug use and improve their health and social well-being.

The paper also brings together supporting information such as relevant national strategies, policies and guidance, national, regional and local delivery structures.

For more information read:

<http://drugs.homeoffice.gov.uk/drug-interventions-programme/guidance/throughcare-aftercare/HousingandHomelessness/PracticeInHousingPracticePaper/>

\* For those who were unable to attend the national seminar on 25 July please visit the DIP housing seminar webpage which has been updated to include

contents of the delegate pack, and presentations used on the day.

<http://drugs.homeoffice.gov.uk/drug-interventions-programme/guidance/throughcare-aftercare/HousingandHomelessness/National-Housing-Seminar-2008/InformationPack/>

### **Never Too Late for Living**

This is the report of the All Party Parliamentary Local Government Inquiry in to services for older people. It looked at how the place of older people in society can be improved over the next decade within the context of rapid demographic change, rising expectations and increasing financial constraint.



<http://www.lgiu.gov.uk/publication-detail.jsp?id=173&md=0>

### **'The Future Home Improvement Agency: Supporting choice and maintaining independence: A report overview'**



The report summarises the key findings of the Future HIA project carried out by Foundations on behalf of Communities and Local Government (CLG).

For over 20 years, HIAs have been successful in meeting older and vulnerable people's needs, but need to adapt to meet the aspirations

for the sector documented within 'Lifetime Homes, Lifetime Neighbourhoods', the national strategy for housing in an ageing society. Chapters of the report cover specific aspects of service provision, including:

- Support for choice
- Handyperson services
- Health

<http://www.communities.gov.uk/publications/housing/futurehia>

### **Lessons Learned from Procurement - South West Survey Report**

#### **Sitra South West**

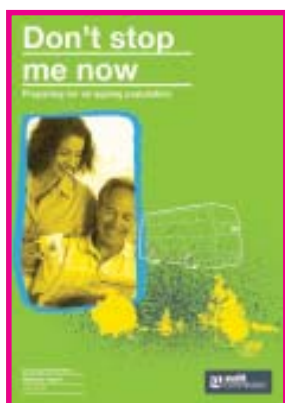
The South West Regional Provider Forum and Regional Implementation Group have worked

together to review experiences of procurement of Supporting People funded services in the region. Both providers and commissioners took part in the survey so that common ground could be identified and learning from the experiences shared by all parties. The recommendations focus on issues of shared concern including timetables, accommodation and support links, transfers of services and TUPE, tender documentation and communication.

<http://www.sitra.org.uk/index.php?id=395>

### **Don't stop me now: preparing for an ageing population**

This report from the Audit Commission emphasises that councils have a local area leadership role to ensure that older people can live independently and actively, with a good quality of life, for as long as possible. It suggests that most councils should do more to create an environment in which people thrive as they age. It stresses that they need to engage with older people in commissioning, designing and delivering mainstream and targeted services to tackle social isolation and support independent living.



There are some specific case studies and examples of how housing can be improved to support independent living.

[http://www.nationalschool.gov.uk/policyhub/news\\_item/ageing\\_stop\\_ac08.asp](http://www.nationalschool.gov.uk/policyhub/news_item/ageing_stop_ac08.asp)

## **RESEARCH UPDATE**

### **“Living and Caring? An Investigation of the experience of Older Carers”**

This research from the International Longevity Centre uses the ‘English Longitudinal Study of Ageing’ to explore the lives of different groups of older carers in relation to multiple factors such as health, income and quality of life. The key findings of the research include:

- Older carers providing ‘heavy’ care show a markedly lower quality of life compared to equivalent non-carers.
- More than any other characteristic, including general health and experience of pain, it is the memory functioning of individuals

receiving care that has the biggest influence on the quality of life of older carers.

<http://www.ilcuk.org.uk/record.jsp?type=publication&ID=34>

### **Call for papers for a special issue of Journal of Care Services Management on Housing and Dementia**

Sue Garwood, extra care housing specialist, will be editing a special issue of *Journal for Care Services Management* focusing on housing and dementia in response to Department of Health’s National Dementia Strategy and in partnership with the Housing LIN. The special issue will seek to explore and examine opportunities and issues facing the housing and care sectors in promoting the health and well-being of people with dementia and their carers. Submissions will be considered which are relevant and helpful to care commissioners, providers, regulators, or researchers who have an interest in meeting the needs of people with dementia. They may take a wide variety of forms including case studies, opinion pieces, analysis or research. More details at <http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/HousingNews/HousingNewsItem/?cid=4107>

Deadline for Submissions: 20<sup>th</sup> November, 2008

## **CALLS FOR INFORMATION**

### **Request for Information on leasehold/shared ownership ECH**

The ‘credit crunch’ is now biting across the economy. In some sectors housing sales have fallen dramatically over the last 6 months. Concerns have been raised about the implications for the funding of extra care housing schemes, where capital projections are reliant on sales of leasehold units.

The Housing LIN is producing a practice note of innovative solutions. If you are aware of any examples of good policies, practices or procedures in your area, please let us know by emailing [housing@csip.org.uk](mailto:housing@csip.org.uk)

## **HOUSING LIN EVENTS/ CONFERENCES**

### **Reform of Care and Support and its impact on Housing with Support.**

CSIP and Sitra are organising a series of joint events with a focus on the Reform of Care and Support and

its impact on Housing with Support. The events are designed for a mixed audience of commissioners and providers, and it is intended that feedback from the events will be presented to the Department of Health as part of their ongoing consultation on the proposed reform.

Five events have been scheduled to run between November and December and dates and venues are as follows:-

6<sup>th</sup> November – Manchester, Manchester United Football Ground

13<sup>th</sup> November – Bristol, Armada House

25<sup>th</sup> November – York, Pavilion Hotel

2<sup>nd</sup> December – London, Oval

9<sup>th</sup> December – Birmingham, Edgbaston cricket ground

For more details visit:

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/HousingEvents/>

## REGIONAL LIN MEETINGS

Our regular regional meetings are:

### North East Region Housing LIN

1<sup>st</sup> October, Hartlepool

### West Midlands Region Housing LIN

9<sup>th</sup> October, Dudley

### South West Region Housing LIN

16<sup>th</sup> October, Tewkesbury

### North West Region Housing LIN

21<sup>st</sup> October, Partington

### East Region Region Housing LIN

19<sup>th</sup> Nov, location TBC

## OTHER EVENTS

### “The Other Housing Event Conference and Exhibition”

30<sup>th</sup> and 31<sup>st</sup> October 2008, Palace Hotel, Torquay

It is aimed at those responsible for managing and providing the housing management service and will include Housing Law, Repairs & Maintenance, Housing Benefit, Tenancy Management issues, Tenancy Sustainment, Community Development; Choice based lettings, Leasehold management and Tenant involvement.

<http://www.swhousingevent.co.uk/other/index.htm>

### Choice Based Lettings - access to housing for people with learning disabilities

CSIP/Valuing People, 21<sup>st</sup> October 2008 in London

Choice Based Lettings will be the only way to access public sector housing from 2010. It is crucial that people with learning disabilities and other vulnerable groups of people will have equal access when using schemes to apply for housing. This seminar will look at a recent study into how Choice Based Lettings schemes currently work for people with learning disabilities and guidance on what councils and schemes should be doing to ensure equal access.

<http://www.networks.csip.org.uk/IndependentLivingChoices/Housing/HousingEvents/HousingEventDetail/?eventID=399>

### Mental Health, Housing and Homelessness on 13<sup>th</sup> October 2008 in London



This conference will help participants to translate the key messages from the housing, homelessness and modernising mental health care agendas and to assess the strengths and weaknesses of their local situation. It will explore the challenges of improving joint working to deliver the right outcomes for people with a mental health problem and look at how to make better use of existing tools

<http://www.pavpub.com/pavpub/conferences/showfull.asp?Conference=750>

LIN members get a 30% discount of the price of the standard rate. To qualify delegates should quote GCMHH30 when contacting customer services.

## PROMOTE YOUR WORK

If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to [housing@csip.org.uk](mailto:housing@csip.org.uk)

**We welcome your contributions**

The next issue will be in Nov/Dec 2008

For further information, contact the **Housing Learning & Improvement Network**

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