

Housing Learning and Improvement Network

HOUSING WITH CARE MATTERS

Lord McKenzie of Luton opening Jill Jenkins Court Extra Care scheme, with Jill Jenkins' daughter Councillor Sian Timoney.

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Issue with live URLs and website links

NEWS:**Local Authority Circular spells out extra £20k for extra care**

Following the Care Services Minister's announcement last month at the Laing & Buisson conference that every council with adult social care responsibility (CASCRA) is to receive a small grant allocation to further develop their extra care housing strategies and investment plans, the Department of Health have issued a Circular which includes further details of these arrangements.

The 2010 Local Authority Circular (LAC) sets out the funding arrangements to be given to CASCRA in the coming financial year, in particular, to meet the third year of the Putting People First objectives. £30m has been set aside for CASCRA to meet their 2010/2011 milestones. In addition, the LAC confirms an additional £20,000 per CASCRA for Extra Care Housing purposes and specifically states that this money should be used as follows:

- to produce, or review, their extra care housing strategy with the aim of enhancing the housing with care for older people, including people with dementia;
- to invest in capital projects that achieve demonstrable improvements in extra care environments that further facilitate independent living, such as installing telecare, aids and adaptations, and/or undertaking scheme remodelling or refurbishment; or
- to work collaboratively regionally or pan-regionally to develop extra care housing

To coincide with this announcement, the Housing LIN has commissioned a refresh of its popular Extra Care Housing toolkit. This will be available after the general election. We will also be revamping this website to improve access to the extensive learning and improvement resources on these webpages.

For a copy of the 2010 LAC, please go to:

www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/LocalAuthorityCirculars/DH_114788

EXTRA CARE HOUSING IN BRIEF

Official opening of Jill Jenkins Court, Extra Care scheme in Luton.

The scheme was opened on Friday 19th March by Lord McKenzie of Luton, Parliamentary Under Secretary of State for Housing and former leader of the Council.



It was developed in partnership by the Council and Bedfordshire Pilgrims Housing Association. It consists of 60 one and two bedroom flats, including 13 units designed for people with dementia and a day centre for non-residents. Facilities include hairdressing, lounges, dining room, kitchen, activity and computer room and garden.

HAPPI days – a new design award

The Homes and Communities Agency and Regeneration & Renewal magazine have joined forces to create the sector's leading awards scheme – the Homes & Communities Awards.

The Awards will identify and celebrate the very best projects that have combined innovation and dedication to improve communities, including a specific category on housing our ageing population: meeting the aspirations of older people. This seeks to celebrate projects and initiatives that have successfully delivered the principles and recommendations embedded in the HAPPI Report.

The judges will be looking for projects that:

- Improved the quality of life of our increasingly ageing population by influencing the availability and choice of high quality, sustainable homes and neighbourhoods across all tenures
- Challenged perceptions about quality in provision of both mainstream and specialised housing for older people that is flexible, adaptable and appropriate for existing and future generations
- Raised the aspirations of older people to expect and demand higher quality, more sustainable homes
- Demonstrated, or raised awareness of, the possibilities offered by innovative approaches to the design of housing and neighbourhoods, and how they are integral to sustainable development
- Identified efficiencies in the commissioning, delivery and management of specialised housing

- Delivered innovative solutions to Lifetime Homes and the principles of Lifetime Neighbourhoods

This award is open to developments of all housing types, including mainstream, specialised and residential care or care homes.

The entry deadline is 30 April 2010. To find out more about entering the Homes & Communities Awards go to www.hcaawards.co.uk/

POLICY NEWS

Government places renewed emphasis in integration

Further to the Green Paper on the future of care and support in England, the government has published its White Paper, *Building the National Care Service*. This sets out the vision and commitment for establishing a National Care Service and places significant focus on greater integration, partnership working and collaboration within health and social care economies.

There are also several references in the White Paper to the critical links between health, housing and social care, with particular mention of the Bournemouth Total Place pilots, as recently featured by the Housing LIN, the homelessness hospital discharge protocol and the flexicare approach in Hertfordshire to meet the housing with care needs of older people.

To view the White Paper, go to: www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_114922

A video of the White Paper launch event is available under the following link:

www.careandsupport.direct.gov.uk

The Housing LIN will also be producing a briefing for members shortly.

Homes and Communities Agency (HCA) – Core Design Standards

A consultation on future core housing design and sustainability standards was published on 25th March by the HCA. The consultation aims to stimulate a debate on how to prioritise the quality of new housing in a challenging financial climate. Core standards are aimed at setting clear goals through a new and transparent process.

The consultation seeks views on a series of options for how the national housing and regeneration

agency might design and phase in new standards and apply them to its programme. Partners and other interested parties are asked to comment on the proposals and help shape the standards which will cover the internal and external built environment and sustainability.

Currently, the HCA uses inherited standards from its two predecessor bodies - English Partnerships standards for its property and regeneration programmes and the Housing Corporation standards for the National Affordable Housing Programme.

If the proposed standards are agreed, they will apply to new build, general needs, non-specialised housing where the agency is providing an element of grant funding, facilitating or providing free or discounted land value or facilitating or funding major infrastructure investment as part of a regeneration project. They will apply to homes for rent (affordable and intermediate) and for sale.

www.homesandcommunities.co.uk/hca-consults-proposed-new-core-design-standards.htm

Household Energy Management Strategy

Warm Homes, Greener Homes is the Government's Household Energy Management Strategy, setting out its plans for meeting the target of a reduction of 29% in (non-traded) carbon emissions from the household sector. It sets out how we can align the national interest of tackling climate change and limiting dependence on foreign energy with everyone's personal financial interest in saving money. It includes plans for a wholesale transformation of how energy is used in homes and aims to make it easier for people to take action, removing the deterrent of upfront costs and reducing the hassle of the move to greener living. Specific outcomes include:

- By 2015, every household will have installed loft and cavity wall insulation where it is practical to do so.
- By 2020 up to 7 million homes will have received eco-upgrades, including improvements such as solid wall insulation or renewable energy generating technologies.

www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/Topics/browse/Housing/HousingStrategy/?parent=3656&child=7460v

Care Quality Commission – new registration arrangements

New arrangements mean there is now a single system for registration across the health and social care sector. Currently there are different types of regulation arising out of different Acts and different requirements and standards.

The Health and Social Care Act 2008 sets out a framework for cross sector parity, one Act and one registration system and set of associated standards and enforcement powers. CQC have published guidance about what providers must do to meet the standards, focused around outcomes and service users grouped under six headings:

- Involvement and information
- Personalised care, treatment and support
- Safeguarding and safety
- Suitability of staffing
- Quality and management
- Suitability of management

The new arrangements are being phased in, with registration for all NHS Trusts in April 2010 followed by adult social care and independent health care services in October 2010.

www.cqc.org.uk/publications.cfm?fde_id=14212

Law Commission recommends reform of the law relating to adult social care

The Law Commission is the statutory independent body created by the Law Commissions Act 1965 to keep the law under review and to recommend reform where it is needed.

In November 2008, they published a scoping report recommending substantial changes to reform, modernise and consolidate outdated law on adult social care. It recommended wide ranging improvements across community care and carers assessment; eligibility for services; service provision; ordinary residence rules; charging, safeguarding and complaints.

On 24th February 2010 they published a consultation paper setting out provisional proposals for consultation until 1st July 2010. A summary outlining the proposed changes can be found on their website at:

www.lawcom.gov.uk/docs/cp192_summary.pdf

USEFUL PUBLICATIONS

Effective Resident Involvement and Consultation in Sheltered Housing - A Good Practice Guide for Providers and Commissioners

In 2009, the report '*Nobody's Listening*', published by Help the Aged recommended the "...establishment of good practice guidance for both commissioners and providers concerning resident involvement and engagement". This Guide has been produced to meet this recommendation, but also focuses on the wider importance of genuine, effective resident involvement and consultation, and the benefits this brings for providers, residents, their relatives, carers and advocates, as well as staff and commissioners.

Supported by the Housing LIN, it also provides many practical case studies and snapshots for providers and commissioners as well as residents. It also identifies the potential barriers to effective consultation and how these can be overcome.

Published by TPAS and CHS, the project was commissioned by the CLG Ministerial Working Group for Sheltered Housing.

www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/Topics/browse/HousingOlderPeople/UserInvolvement/?parent=3667&child=7522

Delivering Social Inclusion



This new guide from the National Mental Health Development Unit and the National Housing Federation highlights the role housing associations and support providers can play in delivering PSA 16. It looks at some of the opportunities and approaches that housing associations and

local authorities have taken together to improve outcomes for groups experiencing exclusion. It will be a useful tool for PSA 16 delivery boards and local partners to understand the variety of ways in which housing and support providers can help deliver PSA 16 outcomes.

www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/Topics/type/resource/?cid=7520

Handyperson Financial Benefits Toolkit

The CLG commissioned Cassiopeia Consulting Ltd to produce a financial benefits toolkit for handyperson services, for use at local authority level. This new toolkit is designed to assist local service commissioners and providers calculate the financial benefits that might accrue from preventative investment in handypersons services for older people.

The aims include to:

- help identify the financial benefits that might accrue from investing in handypersons by highlighting the benefits which can be made for other service providers (both financial and non-financial), and
- help Local commissioners and providers to develop business cases for sustaining handyperson services.

To view a copy go to:

www.communities.gov.uk/publications/housing/financialbenefitstoolkit

Carers and Housing – addressing their needs

Published by the Princess Royal Trust for Carers with initial support from the Housing LIN, this report is the first national report on housing issues affecting the UK's six million unpaid family carers. The report was based on consultation with carers and carers organisations and highlights the following:

- Suitable and affordable housing and related services are critical to the wellbeing of carers and of their families
- Carers do not always know where to go for help on housing issues
- Although progress is being made to recognise and address the housing issues of carers, more needs to be done

It looks at lettings policies, inheritance issues, staying put, housing support and technology, housing options and funding and affordability and includes illustrative case studies.

www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/Topics/type/resource/?cid=7537

Healthcare for single homeless people

This paper from the DH presents the results of analysis aimed at better understanding the health needs and relative healthcare costs of people who are homeless or living in certain types of insecure or short-term accommodation.

Different models for provision of primary care services to this client group are discussed and the barriers experienced in accessing mainstream primary care are set out. Four models of care are described, ranging from outreach services to a fully integrated primary and secondary care model. The current take-up of these models is discussed and ranges from one third of PCTs which provide no specialist homelessness primary care services to a group of PCTs which provide a specialist homelessness primary care service with registration.

www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/Topics/type/resource/?cid=7534

CALLS FOR INFORMATION

Shropshire PCT would like to get in touch with anyone with experience or knowledge of Extra Care contracts where the service transitions from sleeping to waking nights for support staff.

Please email your response to:

graeme.currie@shropshirepct.nhs.uk

EVENTS

"A Journey through Extra Care" - the people, the places, the future

27 – 28th April. The Belfry, Cambourne, Cambridge

www.cih.org/events/conferences/extracare10/

Housing, Care and Support conference

30 June - Manchester Conference Centre, Sackville Street, Manchester.

For information: www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/HousingEvents/HousingEventDetail/?eventID=598

National Housing Federation: Housing Care and Support Conference

8 – 9th July University of Warwick, Coventry

www.housing.org.uk

Older People's Housing Care and Support Conference

4 – 5th August. De Vere Staverton Park Hotel, Northampton

www.cih.org/events/conferences/OlderPeople10/

REGIONAL MEETINGS

South-West Region LIN

14th April 2010, Plymouth

Eastern Region LIN AGM

27th April 2010, Cambridge

North-West Region LIN

13st May 2010, Congleton

To register for these events, visit our events page at www.dhcarenetworks.org.uk/housing under [Events](#).

PROMOTE YOUR WORK

If you have promotional material, articles or features you would like us to include in future editions of *Housing with Care Matters*, please send details to info.housing@dh.gsi.gov.uk

We welcome your contributions

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