

**CHANGE AGENT TEAM  
RECORD OF PRACTICE IDEAS AND INNOVATIONS**

*Please record any new ideas in service provision, (service re-design, successful partnerships etc) or big or **small** innovative practices/processes that appear to have a significant impact on service delivery (e.g. flagging specific patient notes to identify a risk factor). Please check that the 'contact' is happy to be contacted to explain their practice*

***These are practices and ideas heard about or seen on visits by the changes agents. We think they could be applied in other situations and should be shared more widely. They have not necessarily been evaluated, nor are they endorsed by the Change Agent Team.***

<b>Name of Organisation: Peabody Trust</b>	
<b>Service:</b> (e.g. physiotherapy, care management) RSL – Provider of Older Peoples Services	
<b>Contact: Sue Causton, Head of Support &amp; Agency Services</b>	<b>Tel No: 020-7922-5790</b>
<b>email address: sueceabody.org.uk</b>	
<b>Key Words</b> (3-4 words which sum up the service, for cataloguing purposes )Lomond Pilot Intermediate Care Project	
<i>Brief description of the 'new practice/bright idea</i>	
<p>The Trust is has developed a proposal with LB Southwark to undertake a pilot Intermediate Care Project at Lomond Hse. This site comprises a Sheltered Housing Scheme, Residential Unit and Lunch Club. The Project will run from November 02 through until end March 03. The project will focus on a 'social model' of Intermediate Care offering both residential and day care places as a step down facility. The model we are using focus in on an integrated approach ensuring that our current tenants/users are fully involved in the project, as we believe this maximises people's ability to reengage with the community and speed their progression in gaining independent living skills.</p>	
<i>Impact of the introduction of the change/development</i>	
Impact not yet recognised – full monitoring and evaluation will be undertaken .	
<i>Why did this change/development 'work'? Could it be replicated?</i>	
Currently there are a number of clinical Intermediate Care facilities in the borough; both the Trust and Southwark recognised the need for a more holistic approach, which focus on occupational therapy, gaining independent living skills and engaging with the local community. This is a pilot project, which if successful we would like to develop further with Southwark and other London boroughs.	
<i>Has the practice been formally evaluated? Please describe briefly.</i>	
The proposal has been submitted with key performance indicators, which will monitor referrals (including ethnicity), assessments, admissions percentage of discharges to home, hospital residential/nursing home. In addition to this we will evaluate users of the service satisfaction rates and how the intervention impacted on their physical and emotional wellbeing	
Submitted by: Sue Causton	Date: 12/11/02

**Email back to [Tempcat@doh.gsi.gov.uk](mailto:Tempcat@doh.gsi.gov.uk)**