

**CHANGE AGENT TEAM
RECORD OF PRACTICE IDEAS AND INNOVATIONS**

Please record any new ideas in service provision, (service re-design, successful partnerships etc) or big or **small** innovative practices/processes that appear to have a significant impact on service delivery (e.g. flagging specific patient notes to identify a risk factor). Please check that the 'contact' is happy to be contacted to explain their practice

These are practices and ideas heard about or seen on visits by the changes agents. We think they could be applied in other situations and should be shared more widely. They have not necessarily been evaluated, nor are they endorsed by the Change Agent Team.

Name of Organisation: Portsmouth City Council, Social Services	
Service: (e.g. physiotherapy, care management) Reprovision of Local Authority Residential Care Services	
Contact: Sarah Mitchell, Assistant Director Older People email address: smitchell@portsmouthcc.gov.uk	Tel No: 023 9284 1155
Key Words (3-4 words which sum up the service, for cataloguing purposes) Residential Care Older People	
Brief description of the 'new practice/bright idea' 'Vision' to create Extra care housing, community resource centres, continuing care and EMH for older people in Portsmouth to replace 11 LA residential care homes working in partnership with two RSL's, Housing Department and Health colleagues.	
Impact of the introduction of the change/development Independence, high quality specialist residential care, local resources geared to enabling older people to receive care and support as a tenant or owner occupier – A <u>Real</u> Alternative To Residential Care	
Why did this change/development 'work'? Could it be replicated? National research indicates that this reconfiguration achieves our desired outcomes. We have yet to commission our first scheme.	
Has the practice been formally evaluated? Please describe briefly. Not in Portsmouth	
Submitted by: Chris Izard, Senior Manager Residential implementation Team Sue Parkinson, Project Co Ordinator Residential Implementation Team	Date: 06/11/02

Email back to Tempcat@doh.gsi.gov.uk